



New Safety Recall Advanced Communication – 37A

FCA US LLC (FCA US) has announced a safety recall on certain 2021 Model Year (DT) Ram 1500 Pickup vehicles equipped with the 5.7L eTorque engine (sales code EZL).

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may experience an engine shut down caused by an over rich fuel condition under certain operating conditions. An engine shut down may result in an unexpected loss of motive power while driving, which can cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to update the Powertrain Control Module calibration software. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2023.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC