



# ADMINISTRATION BULLETIN - SAFETY RELATED RECALL

Global Recall  
Action  
Number: N783

<b>Subject:</b>  <b>Second Row Left Seat Frame Weld</b>	Publication No.: N783
	Model: Range Rover (LK)
	Model Year: 2022 - 2023
	Date of Issue: 20 April 2023

<b>To:</b>	Jaguar Land Rover North America, LLC and Jaguar Land Rover Canada ULC.
<b>For the Attention of:</b>	The approved Jaguar Land Rover (JLR) retailer/authorized repairer.

## FOR THE ATTENTION OF NORTH AMERICAN TERRITORIES ONLY:

National Highway Traffic Safety Administration (NHTSA) reference number: 23V-252

Transport Canada (TC) reference number: 2023-209

## REGULATORY INFORMATION

Jaguar Land Rover North America, LLC and Jaguar Land Rover Canada ULC have informed the National Highway Traffic Safety Administration (NHTSA) and Transport Canada (TC) of their intent to perform a Safety Recall on certain 2022 and 2023 model year Range Rover vehicles imported into the United States and Canada markets. Information relating to this Safety Recall will be posted on the NHTSA and TC websites.

This Safety Recall Administration Bulletin serves as notification to all retailers in the United States and Canada markets that any new affected vehicles may not be sold and delivered for customer use until the Safety Recall repair is completed. Violation of this requirement by a retailer/authorized repairer, in the USA only, could result in a maximum civil penalty of up to the equivalent of \$26,315.00 USD per violation and the equivalent of \$131,564,183.00 USD for a related series of violations.

## DESCRIPTION OF ISSUE AND THE EFFECT ON VEHICLE OPERATION

A concern has been identified on certain 2022 and 2023 model year Range Rover 7-seat vehicles where the second row left seat frame may have a latch installed with an defective weld. In vehicles that have an defective weld on the second row left seat frame latch, the seat may not be correctly secured. Warnings of a non-latch state are provided on the instrument panel cluster.

If the seat is incorrectly secured, in the event of a crash or sudden braking where the second row center position is occupied and the outboard seat occupant is not using the body mounted seatbelt (such as where a child seat is installed using LATCH/ISOFIX), the seat will move forward and upwards. This increases the risk of injury to first and second row seat occupants.

Customers must be attentive to warning lamps displayed on the Instrument Panel Cluster, all warning lamps must be complied with. In this case, where a seat fails to latch a red warning is displayed. Owners are advised to refer to the online owner guide for related information.

## OWNER NOTIFICATION

Initial owner notification is expected to occur on or before 2nd June 2023.

## ACTION TO BE TAKEN

Check the JLR Warranty Portal to make sure affected vehicles are JLR correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer/authorized repairer. Unsold vehicles must be repaired prior to handover of the vehicle for retail sale.

Retailers/authorized repairers are required to Quarantine affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already with customers should be updated at the next available opportunity. JLR North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers/authorized repairers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

The Recall repair procedures and any required parts are not currently available. A Recall repair campaign will be published when all repair procedures and all required parts are available. This is expected to be completed by 22nd May 2023.

Retailers/authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

Yours faithfully

Steve Oldham

Global Customer Care Quality Director