

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 12, 2023

Mr. Jim Johnson Manager, Vehicle Safety & Regulatory Compliance New Flyer of America, Inc. 106 National Drive Anniston, AL 36201

Subject: ABS Module May Fail

Dear Mr. Johnson:

This letter serves to acknowledge New Flyer of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEW FLYER/XD60/2023 NEW FLYER/XDE60/2023

Mfr's Report Date: April 5, 2023

NHTSA Campaign Number: 23V-243

Components:

SERVICE BRAKES, AIR: ANTILOCK: CONTROL UNIT/MODULE

Potential Number of Units Affected: 30

Problem Description:

New Flyer of America, Inc. (New Flyer) is recalling certain 2023 XD60 and XDE60 60' articulated transit buses. The anti-lock brake system (ABS) module may lose power during hard braking, causing the ABS system to fail.

Consequence:

An ABS system that fails increases the risk of a crash.

Remedy:

New Flyer will update the ABS software and correct the wiring, free of charge. Owner notification letters are expected to be mailed May 1, 2023. Owners may contact New Flyer customer service at 1-204-224-6706.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107MR

23V-243

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

New Flyer of America, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

