



NHTSA Safety Recall 23V-140

TO: Winnebago Motorhome Dealers
SUBJECT: Campaign # 173 – Rear Reflectors

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter, which is being sent to owners, the owners are being instructed to contact Winnebago Motorhomes, if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Winnebago Motorhomes has decided that certain 2023 Winnebago Adventurer, Vista, and Itasca Sunstar motorhomes fail to conform to Federal Motor Vehicle Safety Standard No. 108 “Lamps, Reflective Devices, and Associated Equipment.” Our records indicate that you have purchased a vehicle with the serial number which appears above. These motor homes were manufactured August 29, 2022 through December 20, 2022.

Missing reflectors reduce the vehicle's visibility to other drivers, increasing the risk of a crash.

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Motorhomes. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.



INSTRUCTION TO PERFORM CAMPAIGN # 173 – REAR REFLECTORS

Affected Models:

Certain 2023 Winnebago Adventurer, Vista, and Itasca Sunstar Motorhomes.

Repair Procedure:

Refer to instructions for Reflector Installation.

Parts Information: For customer convenience please prioritize all recall repairs. You may place orders immediately for vehicles on the attached list to ensure Part Kits are on-hand for your customers. Those Kits may also be used for transient customers. You will place the order as a Recall Order Type using the WinPortal system. The Winnebago Industries serial number of the affected vehicle(s), the Recall Part Number and Recall Dealer Number as shown below, are needed to place the order; multiple serial numbers may be placed on a single order. Recall Orders process as quickly as possible and expedited shipping may be requested if necessary.

Dealer Number: 7907		
Qty	Part Description	Part Number
1	Instruction Sheet	
1	Remedy Kit	RC7907-23-773

REIMBURSEMENT

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

OPERATION NUMBER

Dealer No.: 7907

INSTALL REFLECTOR

24730101

TIME ALLOWANCE

.3 hr

Thank you for your cooperation.

Winnebago Motorhomes
Forest City, Iowa 50436

Enclosures