



3/27/2023

Defect and Noncompliance Information Report

Newmar Corporation was made aware of a potential equipment defect relating to motor vehicle safety that may exist in the vehicles listed below. Newmar Corporation is furnishing notification to the National Highway Traffic Safety Administration pursuant to 49 U.S.C. Chapter 301 and 49 CFR Part 573.6.

Newmar Corporation's Recall Service Bulletin number is 597R.

Final Stage Vehicle Manufacturer

Newmar Corporation
355 N Delaware St.
Nappanee, IN 46550-0030

Inquiries should be directed to:

Rodney Newcomer
Codes and Compliance Manager
Newmar Corporation
355 N. Delaware St.
Nappanee, IN 46550-0030
Phone: (574) 773-7791
Fax: (574) 773-2007

Identification of Vehicles

The vehicle models involved in this recall are:

2021-2022 Bay Star Class A motorhomes
2023 Bay Star Sport Class A motorhomes.
2023 Bay Star Class A motorhomes.
2023 Canyon Star Class A motorhomes.

These vehicles were built 9/11/2020 and 1/31/2023.

Comprehensive Vehicle Population

The total number of vehicles included in this campaign is 151.

Effected Population Assessment

100% of the vehicles identified above may contain defective equipment.

Defect Description

On certain Lippert Components, Inc. entrance doors installed with Global Link door latch. The latch may malfunction which would result in the inability to open the entrance door with this installed latch. The inability to open the entrance door could result in someone being trapped inside the motorhome in an emergency situation

Door Manufacturer:

Lippert Components, Inc.
PO Box 2888
Elkhart, IN 46515
(512)312-6040

Principle Event Chronology

Newmar Corporation is reporting this recall following formal notification, by a representative of Lippert Components, Inc. of a potential defect on 2/23/23.

Newmar ran a population list based on when doors were received at Newmar from Lippert and what doors we still had in stock not yet installed into units to determine what motorhomes should be included in the recall. This population list was completed on 2/27/23.

Newmar recall notification filed with NHSTA 3/2/23

Door supplier notified Newmar of 4 additional doors that were provided to our service department as replacement doors, these doors are being added to recall 3/27/23

Newmar Corporation is not aware of any property damage, injury, or death, in vehicles manufactured by Newmar Corporation, attributed directly or indirectly to this defect.

At the time of this letter Newmar Corporation has not received any warranty claims for this recall.

Defect Remedy Program

Newmar Corporation will be conducting this recall in its entirety. Newmar will notify the owner by mail and instruct them to take their motorhome to an authorized service facility to have the faulty latch system replaced with a new latch system free of any defects. All repairs will be at no cost to the customer.

If the customer has had the repair performed before receiving this letter, they may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. For additional information, contact Newmar Corporation at:

**Service Department Newmar Corporation
355 N Delaware St
Nappanee, IN 46550-0030**

Distributed Notices and Other Communications

Owner and dealer letters will be sent out on or before 5/1/2023

This report prepared by:

Rodney Newcomer
Codes and Compliance Manager
Newmar Corporation