CUSTOMER SERVICE JAGUAR LAND ROVER

SAFETY RECALL N768 - INCORRECTLY FITTED LOCKING MECHANISM ON 3RD ROW SEAT FRAME

SAFETY RECALL N768 INCORRECTLY FITTED LOCKING MECHANISM ON THIRD ROW SEAT FRAME	
AFFECTED MODELS	23MY Defender 130 ONLY
VOLUME AFFECTED	USA 812 CAN 82
REPAIR	A concern has been identified on a number of 2023 model year Land Rover Defender 130 vehicles with third-row seats, where an incorrect specification seat back latch component may have been installed on the third-row seat frame. Retailers will be required to replace the seat frame and associated components.
REPAIR TIME	Inspection time 0.1 hrs. Repair time is 2.9 hrs + DIDO.
CAMPAIGN LAUNCH	Inspection procedure was published March 28 th , 2023. Repair Bulletin is expected on <u>May 22nd, 2023</u> , when required parts are expected to be available.
Notes	Failure rate is estimated to be 1.5%. All unsold vehicles must be held and cannot be sold until inspected. Vehicles passing inspection may proceed to sale and those that fail inspection must continue to be held pending repair. All customers will be notified by mail and asked to contact their retailer for a service appointment.