



RECALL CAMPAIGN
INSTRUCTIONS



**USA
RECALL CAMPAIGN**

REF. NO. C24000084

**REPLACEMENT OF
FRONT PASSENGER SEAT**

SF90 STRADALE

SF90 SPIDER

MODEL YEARS 2021 - 2023

April 2023

**READ, INITIAL,
AND PASS ON »**

Service Manager	Parts Manager	Service Writer	Technician				Warranty Clerk

April 2023

Dear Authorized Ferrari Dealer:

Ferrari has decided that a defect which relates to motor vehicle safety exists in certain Ferrari vehicles listed below.



The vehicles involved were manufactured from:

SF90 Stradale	2021 - 2023	VIN No. 263594 to VIN No. 287661
SF90 Spider		

The vehicles involved are equipped with an incorrect passenger seat. As a result, in case of an accident, the deployment of a passenger side airbag could possibly impact a child seat, thereby potentially causing abnormal body acceleration, which may lead to injuries and/or death.

The vehicles involved are equipped with an **M Size Front Passenger Seat** which will be replaced by an **XL Size Front Passenger Seat**.

IMPORTANT

Ferrari will be notifying ALL affected vehicle owners nationwide with a letter indicating that the vehicle must be brought in immediately and the replacement parts will be installed free of charge.

Owners may contact Ferrari North America at (201) 816-2668; Ferrari's campaign number for this recall is **C24000084**.

You must order the necessary part for each vehicle. Upon completion of the repair, we will reimburse you for the parts and labor necessary to perform this campaign under the normal warranty system.

It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the recall campaign is completed.

*Technical Department
Ferrari North America, Inc.*



U.S.A. RECALL CAMPAIGN NO. C24000084



SF90 STRADALE

SF90 SPIDER

MODEL YEARS 2021 - 2023

REPLACEMENT OF
FRONT PASSENGER SEAT

RECALL CAMPAIGN OVERVIEW

SUBJECT: Recall Campaign No. C24000084

VEHICLES: Ferrari models in question were manufactured from:

SF90 Stradale	2021 - 2023	VIN No. 263594 to VIN No. 287661
SF90 Spider		

See Modis for VINs involved.

CONDITION: The vehicles involved are equipped with an incorrect passenger seat. As a result, in case of an accident, the deployment of a passenger side airbag could possibly impact a child seat, thereby potentially causing abnormal body acceleration, which may lead to injuries and/or death.
The vehicles involved are equipped with an **M Size Front Passenger Seat** which will be replaced by an **XL Size Front Passenger Seat**.

The list of the vehicles involved can be viewed directly from the **New Modis** portal by selecting the menu "**Recall and Service Campaign Management**" and entering the campaign number indicated (New Modis / Service / Campaigns / CMP-Campaigns - > C24000084).

REMEDY: Ferrari will repair the vehicle free of charge. The repair involves replacing the **M Size Front Passenger Seat** with an **XL Size Front Passenger Seat**.



RECALL CAMPAIGN OVERVIEW (cont.)

PARTS INVOLVED:

The parts necessary to implement this RECALL CAMPAIGN are described below and need to be ordered as needed by each respective Authorized Ferrari Dealer.

To perform this Recall operation, make sure to order a new **XL Size Front Passenger Seat** from our **Parts Department**. To ensure that you order the seat with the correct configuration, we hereby recommend to implement the following steps:

- Access the **Parts Catalog** by entering the specific **VIN** of the vehicle and open the table **163 - FRONT SEATS - RACING SEAT**.
- The catalog will show the seats currently installed in the vehicle
 - (Size M) - Fig.1.
- Click on the cube icon and note the seat configuration. - Fig. 1 and 2.

The screenshot shows two parts of the interface. On the left, labeled 'Fig. 1', is a table with columns 'Pos.', 'Part Number', 'Q.tà', and 'Descrizione'. The first row shows '0001', '000917105', a cube icon (highlighted with a red box), and 'SEDILE RACING DX. CPL.'. Above this table, there are labels 'Tav. 0163 E.51.03' and 'FINIZIONI SEDILI ANTERIORI - SEDILE RACING'. On the right, labeled 'Fig. 2', is a table titled 'Colori' with columns 'ID', 'ID Colore', and 'Descrizione Colore'. It contains two rows: 'CLDT' with '364018500' and 'NERO 8500 (BLACK)', and 'EMPH' with '364104000' and 'NERO (BLACK) 4000'.

- Remove the VIN filter and configure the passenger seat part number (size XL) according to your needs.

Update the CRM customer database in Modis accordingly as soon as you receive any notification regarding the status of the vehicle (e.g., change of ownership, scrapping, etc.).

The list of vehicles involved in the update is viewable on the New Modis site, using the "Recall and Service Campaign Management" function, entering the campaign number indicated below.



RECALL CAMPAIGN OVERVIEW (cont.)

SERVICES UNDER WARRANTY:

Refund for the costs incurred by the implementation of the RECALL CAMPAIGN in question, shall be made immediately after a Warranty Claim has been received by the Technical Service Department. The Warranty Claim must include the following information:

SF90 Stradale – SF90 Spider

› Campaign number	84
› Cost code	24
› Malfunction code.....	7309000398
› Problem code	01
› Labor code	73090003980
› Time allowance	0.4 hours

REIMBURSEMENT: Upon receipt of a Warranty Claim via Modis.

The activities described in this Recall Booklet must be performed as soon as possible with the utmost urgency.



U.S.A. RECALL CAMPAIGN NO. C24000084



SF90 *STRADALE*

SF90 *SPIDER*

MODEL YEARS 2021 - 2023

REPLACEMENT OF
FRONT PASSENGER SEAT

TECHNICAL INSTRUCTIONS

Please read all instructions before performing this campaign.

Procedure

- Remove the front passenger seat (as described in chapter **E4.08** of the workshop manual).
- Install the new front passenger seat (as described in chapter **E4.08** of the workshop manual).