

# AIRSTREAM®

419 W. Pike St., Jackson Center, OH 45334

## IMPORTANT SAFETY RECALL

Airstream Touring Coach & Travel Trailer

Suburban 2-Burner Cooktop Recall 22E-035

NHTSA 23V-134/Transport Canada 2023-168

**Date:** 4/24/2023

**TO:** Airstream Dealer

### **PROBLEM:**

It has come to our attention that in certain model year 2021-2023 Atlas & Interstate (19' & 24') touring coaches, as well as in certain model year 2021-2023 Bambi & Basecamp travel trailers, it is necessary to participate in the following Suburban recall: Per Suburban Recall 22E035, "The internal aluminum burner tubes connecting the gas valves to the cook top burners can fracture from excessive vibration or shock experienced through travel in a RV." If a gas leak occurs, this could result in a fire, personal injury and/or property damage.

### **RANGE OF VEHICLES INVOLVED:**

2021-2023 Atlas & Interstate (19' & 24') touring coaches & 2021-2023 Bambi & Basecamp travel trailers built between: **April 1, 2021 – February 13, 2023**

### **Serial Number Range:**

- Atlas & Interstate (19' & 24'): **306580-311276**
- Bambi: **556670-567757**
- Basecamp: **204931-208787**

**Note:** Because our VINs do not run in a contiguous series, there will be units in the VIN ranges which will not be affected by this recall. A detailed list of the affected (6,827) units is available on AIRHUB.

### **Operation Code & Flat Rates:**

The time allowed for this repair is as follows:

**TCSBR8911100 (touring coach)/TTSBR8911100 (travel trailer)** - Inspection/Install LP regulator bracket .25 hrs.

### **WARRANTY REIMBURSEMENT:**

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If so, please follow the warranty reimbursement procedure. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. The time allowed for repair is .50 hrs.

### **SERVICE ACTION:**

An inspection of the cooktops will need to occur. Depending on the inspection results, if there are no leaks within the cooktop, follow Suburban's remedy instructions and install the support bracket. If leaks are detected, the cooktop will need to be replaced with the corrected Suburban 2 burner cooktop (Part Number - 3036AST). At this point, contact Suburban to order the replacement cooktop.

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Please contact the **Airstream Warranty Department** at **877-596-6111 Ext. 7491 (travel trailer) & Ext.7401 (touring coach)** to order the necessary parts to complete the recall remedy. These will be sent at no charge. **If you wish to acquire the regulator bracket directly from Suburban, you can contact Suburban Tech Support at 574-247-9235. Be prepared to provide the Airstream serial number.**

**Notice:**

**Per CFR § 577.13(b) - Notification to dealers and distributors.** It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

encl. – Owners Letter, Repair Procedure



**Rick March**

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 23V-134  
Transport Canada 2023-168