

IMPORTANT SAFETY RECALL OWNER NOTIFICATION PROGRAMA DE SEGURIDAD IMPORTANTE NOTIFICACIÓN AL PROPIETARIO

- Your Model Year 2023 Nissan Ariya vehicle is subject to a new Safety Recall.
- The steering wheel may have some play or potentially separate from the steering column, which could increase the risk of a crash.
- **If the steering wheel feels loose when gently rocking the wheel forward and back with hands in the 3:00 and 9:00 positions, contact your dealer for instructions on transport and immediate repair.**
- Your Nissan dealer will replace the steering wheel bolt for FREE.

OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

NHTSA Recall 23V-131

Dear Nissan Ariya Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2023 Nissan Ariya vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall Motivo del Retiro

The steering wheel bolt in your Nissan Ariya may not have been installed correctly. As a result, the steering wheel may experience some play or could potentially separate from the steering column if pulled towards the driver. If this occurs, loss of steering control may increase the risk of a crash.

What Nissan Will Do Qué Hará Nissan

Your Nissan dealer will replace the steering wheel bolt. This service, which is conducted at no charge to you for parts and labor, could take up to one hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do Qué Debes Hacer

If the steering wheel feels loose when gently rocking the wheel forward and back with hands in the 3:00 and 9:00 positions, contact your dealer for instructions on transport and immediate repair. Otherwise, please contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle remedied.

Si el volante se siente flojo al balancearlo suavemente hacia adelante y hacia atrás con las manos en las posiciones de las 3:00 y las 9:00, comuníquese con su distribuidor para

obtener instrucciones sobre el transporte y la reparación inmediata. De lo contrario, comuníquese con su concesionario Nissan lo antes posible para programar una cita para reparar su vehículo.



For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=PC956>.

Para obtener más información sobre el retiro (recall), visite <https://nna.secure.force.com/recall?camp=PC956>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.