



March 29, 2023

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN <XXXXXXXXXXXXXXXXXX>.

Dear Valued Xos SV05 Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Xos, Inc. has decided that certain Model Year 2021-2022 Xos SV05 Stepvan vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 120 "Tire Selection and Rims for Motor Vehicles Other Than Passenger Cars." Our records indicate that your vehicle is included in the affected population of vehicles. We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment is to provide you with the highest level of service and support.

Xos

3550 Tyburn St.
Los Angeles, CA 90065
www.xostrucks.com

2021-2022 Xos SV05 Incorrect Gross Axle Weight Rating

NHTSA Recall No. 23V127
Xos Recall No. REC-001-23

What is the issue?

The gross axle weight rating of the front axle was misidentified on the certification labels due to an oversight in the engineering process.

What is the risk?

Overloading over time could cause excessive tire wear and could lead to tire failure, increasing the risk of a crash.

What will Xos do?

Xos has included replacement certification labels listing the correct gross axle weight rating, free of charge. Remedy labels list the correct front gross axle weight rating.

What should you do?

Apply the labels provided to your vehicle(s) following the attached instructions. If you have any questions, the Xos Customer Experience team is here to support you. Please feel free to reach out to support@xostrucks.com or give us a call at 1-855-909-4407. Please note that Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Do you have other questions?

If you have other questions, please call Xos Customer Experience at 1-855-909-4407. For additional information please visit [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls). If you believe that Xos has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or visit [safercar.gov](https://www.safercar.gov).

NHTSA Recall No. 23V127

Thank you for your attention to this important matter. The quality and safety of your vehicle is of the utmost importance to us.