

Stacy L. Balzer Operating Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

February 27, 2023

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice -

Safety Recall 23S08

Certain 2004-2006 Model Year Ranger Vehicles

Passenger Airbag Inflator Inspection

# **AFFECTED VEHICLES**

| Vehicle | Model Year | Assembly Plant | Build Dates                       |
|---------|------------|----------------|-----------------------------------|
| Ranger  | 2004       | Edison         | 19-May-2003 through 02-March-2004 |
| Ranger  | 2004-2006  | Twin Cities    | 12-May-2003 through 02-May-2006   |

Affected vehicles are identified in OASIS and FSA VIN Lists.

# **REASON FOR THIS SAFETY RECALL**

In some of the affected vehicles, the replacement frontal passenger airbag inflator may have been installed in the incorrect orientation under Field Service Action (FSA) 17S42 or 18S02. If a previously remedied vehicle has a passenger airbag inflator that was mis-installed and is in a crash event necessitating deployment of the passenger airbag, the airbag may not deploy as intended, increasing the risk of injury.

## **SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers the week of March 20, 2023 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

#### **CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

### **PLEASE NOTE:**

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$26,315 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

## **DEALER-OPERATED RENTAL VEHICLES**

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting, or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

# **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

Stacy L. Balzer