

GILLIG's pre-notification reimbursement plan

Pursuant to 49 CFR 573.6(c)(8)(i), GILLIG will reimburse owners for costs incurred for remedies in advance of the manufacturer's notification of the safety defect. This pre-notification cost reimbursement plan was created in accordance with 49 CFR 573.13.

The beginning date of the period of pre-notification reimbursement is 02/24/2022 i.e. one year before the date of the defect notification submitted by GILLIG to NHTSA on 02/24/2023.

The ending date of the pre-notification reimbursement plan will be on 05/01/2023 i.e. 10 calendar days after the date GILLIG mailed the last of its notifications to the affected owners.

The plan excludes reimbursement for costs incurred within the period during which GILLIG's original or extended warranty would have provided for a free repair of the problem addressed by the recall, without any payment by the vehicle owner.

The plan excludes reimbursement in the following circumstances:

- (A)** If the pre-notification remedy was not of the same type or reasonably equivalent as the recall remedy.
- (B)** If the pre-notification remedy was not reasonably necessary to correct the defect or noncompliance that led to the recall or a manifestation of the defect or noncompliance.

The following documentation is required to obtain reimbursement of the pre-notification costs:

- Name and mailing address of the vehicle owner.
- Vehicle make, model, model year and VIN.
- The recall campaign number.
- A receipt for the pre-notification remedy performed that identifies the defective control arm and states the total amount paid for the replacement arm.

All claim requests should be directed to field-service@GILLIG.com.