



IMPORTANT SAFETY RECALL
RC000290

This notice applies to vehicle: «VIN»

«Dealer_name»
«Street»
«City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a defect which relates to motor vehicle safety exists in certain models of the below listed motorhomes.

It has been discovered that on certain model year 2018-2021 Hurricane and Windsport motorhomes, the overhead cabinets located above the driver and front passenger seats may have been improperly installed during production. If the cabinet comes detached while the vehicle is in motion, the cabinet may impact the vehicle operator causing a loss of vehicle control which can result in crash. A crash can result in personal injury or death.

The required action is to verify the overhead cabinets were installed properly. If the cabinets are found to be loose, the cabinets will be properly secured per the provided dealer instructions. The remedy should take approximately up to 15 minutes to perform.

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the “Service Campaign” portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at (877) 500-1020.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Bryce Frankenberger
Consumer Affairs

Re: NHTSA Recall No. 23v-121
Transport Canada No. 2023-95