



SIB 61 04 23

2023-02-28

**RECALL 23V-118:RESET VEHICLE DATA AFTER BODY DOMAIN CONTROLLER (BDC) REPLACEMENT**

This Service Information Bulletin (Revision 1) replaces SI B61 04 23 **dated February 2023**.

**What's New** (Specific text highlighted):

- New SIB title
- All sections new or revised except Model, Affected Vehicles and Situation
- Attached updated Recall notice and BDC-FAQ

<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
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**MODEL**

E-Series	Model Description	Production Date
G20	3 Series Sedan	August 1, 2022 – November 16, 2022
G22	4 Series Coupe	July 27, 2022 – October 24, 2022
G23	4 Series Convertible	July 13, 2022
G26	4 Series Gran Coupe; i4 Gran Coupe	September 8, 2021 – November 15, 2022
G80	M3 Sedan	July 6, 2022 – December 2, 2022

**AFFECTED VEHICLES**

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

**SITUATION**

BMW AG is conducting a Voluntary Safety Recall (effective February 23, 2023) on certain Model Year 2022 - 2023 BMW vehicles that were produced between September 8, 2021 and December 2, 2022.

During a BMW center service visit in which the Body Domain Controller (BDC) was replaced, a necessary vehicle programming and coding update may not have occurred.

If this happened, the Automatic Door Lock (ADL) function would no longer be set to “default on”. This could lead to an unlocked door condition which, in certain severe crashes, could allow a door to open.

The Recall Notice and Q&A have been attached for further information.

**CAUSE**

As part of a service visit, a new Body Domain Controller (BDC) control unit was installed on the affected vehicles. As a result, the “Lock after starting to drive” function may not have been activated again and is therefore no longer available.

**CORRECTION**

Perform a vehicle data reset through the Central information display (CID).

- Note: Programming of the control unit is not required for this repair

**PROCEDURE**

Perform a short test drive to check the “Lock after starting to drive” function. This automatically locks the vehicle doors at a speed of 10 mph or more.

If the function is currently active, everything is in order and the technical action has been completed.

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**If the doors do not lock automatically above 10 mph, the vehicle data must be reset through the CID. Follow the procedure below for your vehicle's operating system.**

#### Procedure for **BMW Operating System 7**

- Select "CAR"
- Select "Settings"
- Select "General Setting"
- Select "Reset Vehicle Data"
- Select and perform "Reset Vehicle Data"

#### Procedure for **BMW Operating System 8**

- Select "MENU"
- Select "Vehicle apps"
- Select "System Settings"
- Select "Reset Vehicle Data"
- Select and perform "Reset Vehicle Data"

After resetting the vehicle data, perform a short test drive to verify the "Lock after starting to drive" function is operating at a speed of 10mph or more.

#### **Important Note:**

When the vehicle data is reset, all of the customer's personalized settings in the vehicle are deleted.

Personal settings in the BMW cloud are retained. After the measure has been carried out, the customer must log in to the vehicle again using his/her BMW ID in order to download it from the BMW Cloud.

For customers without a personalized profile, it may be necessary to create a profile and save it in the BMW Cloud before the measure is carried out.

Please inform the customer about the deleted personal settings.

Further information can be found in the Integrated Owner's Manual, chapter "Reset vehicle data".

## **PARTS INFORMATION**

Parts are not required for this repair.

## **CLAIM INFORMATION**

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below.

<b>Defect Code:</b>	<b>0061510700</b>	<b>Reset vehicle data</b>
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**Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop**

<b>Work Pkg</b>	<b>Labor Operation</b>	<b>Description (Plus work)</b>	<b>Labor Allowance</b>
# 1	00 73 872	Reset vehicle data	3 FRU

Or:

**The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit)**

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Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 2	00 73 285	Reset vehicle data	5 FRU

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

### Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B61 04 23 WP 1), unless otherwise required by State law.

### Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

### FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

### Supporting Materials

[picture\\_as\\_pdf B610423 Recall Notice.pdf](#)

[picture\\_as\\_pdf B610423\\_23V-118-BDC-FAQ-\(23Feb2023\).pdf](#)



## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-118: Reset Vehicle Data (BDC) – B61 04 23

BMW AG is conducting a Voluntary Safety Recall (effective February 23, 2023) on certain Model Year 2022 - 2023 BMW vehicles that were produced between September 8, 2021 and December 2, 2022.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Safety Recall**  
**23V-118**  
**Body Domain Controller**  
**(BDC)**  
**Model Year 2022-2023**  
**BMW 3 Series, 4 Series, i4**  
**Issue Date: 02/23/2023**

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**  
Certain Model Year 2022-2023 BMW 3 Series, 4 Series, and i4 models in the US are potentially affected.
- Q2. What is the specific issue?**  
During a dealer service visit, in which the Body Domain Controller (BDC) was replaced, a necessary vehicle programming and coding update may not have occurred. If this happened, the Automatic Door Lock (ADL) function would no longer be set to “default on”. This could lead to an unlocked door condition which, in certain severe crashes, could allow a door to open.
- Q3. Why are other models / vehicles not included in this Safety Recall?**  
Other models which had a BDC replaced during a dealer service visit were appropriately updated.
- Q4. Can I continue to drive my vehicle?**  
Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**
- Q5. How did BMW Group become aware of the issue?**  
BMW Group became aware of the issue through its quality control procedures.
- Q6. How will I be informed of this Safety Recall?**  
Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).
- To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [www.bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.
- Q7. How will my vehicle be remedied?**  
Potentially affected vehicles will have the appropriate setting check and rest, if necessary, for free and should take about one hour.
- Q8. Do I have to wait for BMW to contact me to have the remedy performed?**  
Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).