

2022 Rivian R1T & R1S ALR Incorrect Status

NHTSA Recall No. 23V-109 Rivian Recall No. FSAM-1166

# IMPORTANT SAFETY RECALL

## Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Rivian Automotive, LLC has decided that certain model year 2022 Rivian R1S and R1T vehicles fail to conform with Federal Motor Vehicle Safety Standard No. 208 "Occupant Crash Protection."

# What is the problem?

If a passenger is seated in the front passenger seat and the seat belt automatic locking retractor is reporting "on" incorrectly, the passenger air bag may not deploy as intended. In the event of a crash which is supposed to deploy the front passenger air bag, the occupant may have an increased risk of injury due to a reduced deployment or lack of deployment.

#### What will Rivian do?

Rivian will offer no appointment necessary visits to Rivian Service Centers and pop-up locations up to 6 days a week to inspect and replace, if necessary, passenger seat belt system components in the affected vehicles, which can be done in less than a half an hour during the same visit. The recall service will be available at no cost to you.

## What should you do?

Information about Rivian Service Centers and pop-up service locations, that will offer expanded hours of operation and service without an appointment, are listed on our website. https://rivian.com/support/article/recall-information



If you need additional information or to schedule an appointment, you can also call 855-RIVIAN5 (855-748-4265), 24/7-365.

# Do you have other questions?

If you have further questions, please call Rivian Service at 1-855-748-4265. For additional information please visit NHTSA.gov/recalls. If you believe that Rivian has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153) or visit www.safercar.gov.

Thank you for your attention to this important matter. The quality and safety of your vehicle is of the utmost importance to us.

Rivian





Federal law requires any lessor who receives this notification pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.