

IMPORTANT SAFETY RECALL PROGRAMA DE SEGURIDAD IMPORTANTE

- Your Model Year 2023 INFINITI QX60 vehicle is subject to a new Safety Recall.
- The second row adjustable seat may become difficult to move, become stuck, or fail to lock in position.
- **INFINITI recommends you contact your local INFINITI retailer to have the second row seat assembly replaced before using the second row seat.**
- INFINITI will replace your second row seat for FREE.

OWNER NOTIFICATION NOTIFICACIÓN PROPIETARIO

NHTSA Recall 23V-108

Dear INFINITI QX60 Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2023 INFINITI QX60 vehicles. Our records indicate that you own or lease the Infiniti vehicle identified by the VIN on the inside of this notice.

Reason for Recall Motivo del Retiro

Due to a supplier error that has since been corrected, the incorrect stopper forming tool was used in production. This issue could result in the second row adjustable seat having the incorrect rear stopper distance on the seat track. As a result of this issue, the seat could extend past the intended rear stopper point and may be difficult to move, become stuck, or fail to lock in position correctly. If any of these conditions occur, it may increase the risk of injury to the occupant in the event of a crash.

What Nissan Will Do Qué Hará Nissan

Your INFINITI retailer will replace the affected second row seat assembly. This service, which is conducted at no charge to you for parts and labor, could take up to two (2) hours to complete. However, your INFINITI retailer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do Qué Debes Hacer

INFINITI recommends you contact your local INFINITI retailer to have the second row seat assembly replaced before using the second row seat. Please contact your Nissan dealer to schedule an appointment to have your vehicle remedied at your earliest convenience.

INFINITI recomienda que se comuniquen con su distribuidor INFINITI local para reemplazar el conjunto de asientos de la segunda fila antes de usar el asiento de la segunda fila. Comuníquese con su concesionario Nissan para programar una cita para reparar su vehículo lo antes posible.



For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=PC953>.

Para obtener más información sobre el retiro (recall), visite <https://nna.secure.force.com/recall?camp=PC953>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your INFINITI ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un INFINITI y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.