







## **IMPORTANT SAFETY RECALL**

Safety Recall: NHTSA # 23V-102 March 2023

Vin «Name» «Address» «City» «State» «ZIP»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that certain model year 2022-2023 Entegra Accolade, Accolade XL, Anthem, Aspire, Cornerstone, Emblem, Esteem, Expanse, Expanse LI, Odyssey, Qwest, Reatta, Reatta XL, Jayco Alante, Greyhawk, Greyhawk Prestige, Melbourne, Melbourne Prestige, Precept, Precept Prestige, Redhawk, Redhawk SE, Seneca, Seneca Prestige, Seneca XT, Solstice, Vision, and Vision XL recreational vehicles fail to conform to the requirements of 49 CFR Part 567, "Certification."

| Reason for<br>this recall    | The certification label may be missing the rear axle information including the Gross Axle Weight Rating (GAWR). Missing axle information may result in the vehicle being overloaded, increasing the risk of a crash. |
|------------------------------|--|
| Recall<br>Remedy             | Remove the incorrect certification label and attach the new correct certification label enclosed. The remedy will take approximately 15 minutes to complete.   |
| What we<br>need you to<br>do | Our records show the following unit as affected by this recall, and is part of the current inventory at your Dealership.   |

**Federal law** requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

## If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management Jayco Inc. Motorized Division