



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 27, 2023

Troy Niswonger  
Compliance Manager  
Jayco, Inc.  
903 South Main Street  
Middlebury, IN 46540

NEF-107KL  
23V-102

**Subject:** Label Missing Rear Axle Weight Rating/Part 567

Dear Troy Niswonger:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

ENTEGRA/ACCOLADE/2022-2023  
ENTEGRA/ACCOLADE XL/2022-2023  
ENTEGRA/ANTHEM/2022-2023  
ENTEGRA/ASPIRE/2022-2023  
ENTEGRA/CORNERSTONE/2022-2023  
ENTEGRA/EMBLEM/2022-2023  
ENTEGRA/ESTEEM/2022-2023  
ENTEGRA/EXPANSE/2022-2023  
ENTEGRA/ODYSSEY/2022-2023  
ENTEGRA/QWEST/2022-2023  
ENTEGRA/REATA/2022-2023  
ENTEGRA/REATA XL/2022-2023  
JAYCO/ALANTE/2022-2023  
JAYCO/GREYHAWK/2022-2023  
JAYCO/GREYHAWK PRESTIGE/2022-2023  
JAYCO/MELBOURNE/2022-2023  
JAYCO/MELBOURNE PRESTIGE/2022-2023  
JAYCO/PRECEPT/2022-2023  
JAYCO/PRECEPT PRESTIGE/2022-2023  
JAYCO/REDHAWK/2022-2023  
JAYCO/REDHAWK SE/2022-2023  
JAYCO/SENECA/2022-2023  
JAYCO/SENECA PRESTIGE/2022-2023  
JAYCO/SENECA XT/2022-2023

**Mfr's Report Date:** February 20, 2023

**NHTSA Campaign Number:** 23V-102

**Components:**

EQUIPMENT:OTHER:LABELS



**Potential Number of Units Affected:** 2,467

**Problem Description:**

Jayco, Inc. (Jayco) is recalling certain 2022-2023 Entegra Accolade, Accolade XL, Anthem, Aspire, Cornerstone, Emblem, Esteem, Expanse, Expanse LI, Odyssey, Qwest, Reatta, Reatta XL, Jayco Alante, Greyhawk, Greyhawk Prestige, Melbourne, Melbourne Prestige, Precept, Precept Prestige, Redhawk, Redhawk SE, Seneca, Seneca Prestige, and Seneca XT recreational vehicles. The certification labels may be missing the rear Gross Axle Weight Rating (GAWR). As such, these vehicles fail to comply with the requirements of 49 CFR Part 567, "Certification."

**Consequence:**

Missing axle information may result in the vehicle being overloaded, increasing the risk of a crash.

**Remedy:**

Dealers will install a new corrected certification label, free of charge. Owner notification letters are expected to be mailed March 27, 2023. Owners may contact Jayco customer service at 1-800-283-8267. Jayco's number for this recall is 9903583.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Jayco, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink that reads "Alex Ansley". The signature is fluid and cursive, with a long horizontal stroke at the end.

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement