



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 28, 2023

Mr. Anthony Washington  
Department Manager  
Daimler Vans USA, LLC  
8501 Palmetto Commerce Pkwy  
Ladson, SC 29456

NEF-107ES  
23V-100

**Subject:** Blower Motor Wiring May Overheat and Cause Fire

Dear Mr. Washington:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FREIGHTLINER/SPRINTER (VS30)/2019-2020  
MERCEDES-BENZ/SPRINTER (VS30)/2019-2020

**Mfr's Report Date:** February 17, 2023

**NHTSA Campaign Number:** 23V-100

**Components:**

ELECTRICAL SYSTEM:WIRING:FUSES AND CIRCUIT BREAKERS  
VISIBILITY:DEFROSTER/DEFOGGER/HVAC SYSTEM:FAN/MOTOR

**Potential Number of Units Affected:** 52,993

**Problem Description:**

Daimler Vans USA, LLC (DVUSA) is recalling certain 2019-2020 Mercedes-Benz Sprinter VS30 and Freightliner Sprinter VS30 vehicles. The heating, ventilation, and air conditioning (HVAC) blower motor circuit may be inadequate, which can allow the wiring harness to overheat.

**Consequence:**

A wiring harness that overheats increases the risk of a fire.

**Remedy:**

Owners are advised to only operate the HVAC front blower in manual (not automatic) mode whenever the engine is on. Do not use the maximum blower or lowest/highest temperature settings until the remedy is performed. Dealers will relocate and replace the fuse and wiring harness, free of charge. Owner notification letters are expected to be mailed April 14, 2023. Owners may contact DVUSA customer service at 1-877-762-8267. DVUSA's number for this recall is 8297010.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please ensure the following requirements are met:

The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)). If less than 1%, amend your filing to state 1% and provide the actual calculated amount in the first product text box.

AMENDED 573 REQUIRED.

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the affected component(s). If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Daimler Vans USA, LLC's contact for this recall will be Emily C. Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement