

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 23V-xxx: Digital Key  
**Date:** Friday, February 17, 2023 3:12:56 PM

Publish Date: February 17, 2023  
From: Technical Service  
Expiration Date: March 3, 2023

DCSnet Message  
**Urgent**



Subject: **BMW Recall 23V-xxx: Digital Key**

BMW AG has issued a Delivery Stop (effective February 9, 2023) on certain Model Year 2022 – 2023 BMW vehicles that were produced between June 29, 2022 and February 16, 2023. This was originally called "Wireless Charging Tray".

**As of February 17, 2023, this delivery stop has been upgraded to a Non-Compliance Recall.**

Software in potentially affected vehicles may not recognize the removal of the digital key (key card or mobile phone) from the wireless charging tray, and therefore may not meet a Federal requirement.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated within the next two weeks.

Sincerely,  
Technical Service

Attachments:

[B840123 Recall Notice\[1676664527694\].pdf](#)  
 [B840123\\_23V-xyz--DigitalKey-FAQ-\(17Feb2023\)\[1676664527694\].pdf](#)  
 [B840123\\_rev01\[1676664527694\].pdf](#) [B840123 Recall Notice\[1676664527694\].pdf](#)  
[B840123\\_23V-xyz--DigitalKey-FAQ-\(17Feb2023\)\[1676664527694\].pdf](#)  
[B840123\\_rev01\[1676664527694\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All



SIB 84 01 23

RECALL 23V-XXX: DIGITAL KEY

2023-02-17

**What's New:**

- New title
- This has been upgraded a Non-Compliance Recall
- G87 (M2) has been added to the model list
- Recall Notice and Q&A have been attached

**MODEL**

F91 (M8 Convertible)	F92 (M8 Coupe)	F93 (M8 Gran Coupe)	G14 (8 Series Convertible)
G15 (8 Series Coupe)	G16 (8 Series Gran Coupe)	G29 (Z4 Roadster)	G42 (2 Series Coupe)
G87 (M2)			

**AFFECTED VEHICLES**

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

**SITUATION**

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Supporting Materials

[picture\\_as\\_pdf B840123 Recall Notice.pdf](#)

[picture\\_as\\_pdf B840123\\_23V-xyz--DigitalKey-FAQ-\(17Feb2023\).pdf](#)



## **NON-COMPLIANCE RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-xxx: Digital Key – B84 01 23

BMW AG has issued a Delivery Stop (effective February 9, 2023) on certain Model Year 2022 – 2023 BMW vehicles that were produced between June 29, 2022 and February 16, 2023.

As of February 17, 2023, this delivery stop has been upgraded to a Non-Compliance Recall.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Non-Compliance Recall**  
**23V-xyz**  
**Digital Key**  
**Model Year 2022-2023**  
**BMW 2 Series, 8 Series, Z4**  
**Issue Date: 02/17/2023**

**Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?**

Model Year 2022-2023 BMW 2 Series, 8 Series, and Z4 models in the US are potentially affected.

**Q2. What is the specific issue?**

Software in potentially affected vehicles may not recognize the removal of the digital key (key card or mobile phone) from the wireless charging tray, and therefore may not meet a Federal requirement.

**Q3. Why are other models / vehicles not included in this Non-Compliance Recall?**

Other models have been programmed with software according to specifications.

**Q4. Can I continue to drive my vehicle?**

Yes. However, when you are notified by BMW of this Non-Compliance Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Non-Compliance Recall, please visit [bmwusa.com/recall](https://bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

**Q5. How did BMW Group become aware of the issue?**

BMW Group became aware of the issue through its quality control procedures.

**Q6. How will I be informed of this Non-Compliance Recall?**

Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://bmwusa.com/dealer).

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [www.bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://bmwusa.com/recall) and click on **"Manage recall notices and contact information"**.

**Q7. How will my vehicle be remedied?**

Potentially affected vehicles will receive a software update for free which should take about an hour.

**Q8. Do I have to wait for BMW to contact me to have the remedy performed?**

Yes. We are in the process of implementing this Non-Compliance Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit [bmwusa.com/recall](https://bmwusa.com/recall).