

IMPORTANT SAFETY RECALL

ANUNCIO IMPORTANTE – RETIRE DE SEGURIDAD

- Your MY 2014 Nissan Rogue vehicle is subject to a Safety Recall.
- **If your vehicle is subject to this campaign, you should avoid attaching accessories to the key fob and use the key in the non-folding orientation.**
- Parts are now available for repair. Your Nissan dealer will repair your jackknife keys by adding an insert to the fob, free of charge.

OWNER NOTIFICATION

NHTSA Recall 23V-093

NOTIFICACIÓN PROPIETARIO

Dear Nissan Rogue Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain 2014 Model Year Nissan Rogue vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

Reason for Recall

Motivo del Retiro

Certain 2014–2020 Rogue and 2017–2022 Rogue Sport vehicles are equipped with a jackknife key that may not hold the key blade in the extended “open” position. Over time the internal pivot of the jackknife key may weaken, and the key could unlock and rotate downwards. If the vehicle is driven with the key in the collapsed position, contact with the key fob by the driver could inadvertently turn the vehicle off while driving, increasing the risk of a crash. Additionally, if the vehicle shuts off while driving, the airbags may not deploy in a crash where airbag deployment is warranted.

What Nissan Will Do

Qué Hará Nissan

Parts are now available to repair your keys. Your Nissan dealer will apply a small insert into the jackknife key fobs to fix the key blade in the extended “open” position and confirm key registration to your vehicle. The remedy will result in deactivation of any keys that are not repaired. This service will be conducted at no charge to you for parts and labor, and may take up one (1) hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Qué Debes Hacer

Please contact your Nissan dealer in order to arrange an appointment to have your vehicle’s keys

repaired as soon as possible. **Please bring ALL your jackknife keys along with your vehicle to your Nissan dealer for the free repair. All keys must be presented for repair. The remedy will result in deactivation of any keys that are not repaired.**

Please bring this notice with you when you keep your service appointment.

Ponte en contacto con tu concesionario Nissan para concertar una cita y reparar las llaves de tu vehículo lo antes posible. Lleva TODAS tus llaves jackknife junto con tu vehículo a tu concesionario Nissan para la reparación gratuita. Todas las llaves deben presentarse para su reparación. El remedio resultará en la desactivación de cualquier llave que no sea reparada. Por favor traiga este aviso con usted cuando acuda a su cita de servicio.



For more information about the recall, please visit <https://nna.secure.force.com/recall?camp=R22C8>.

Para obtener más información sobre el retiro (recall), visite <https://nna.secure.force.com/recall?camp=R22C8>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.



If you have paid previously to have your jackknife key replaced because the key blade did not hold in the extended "OPEN" position, you may be eligible for reimbursement of the related expense. For more information or to submit a request, please visit <https://nissanassist.com>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.