

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 27, 2023

Mr. Will Swindell Senior Engineer Nissan North America, Inc. P.O. Box 685001 Franklin, TN 37068

Subject: Ignition Key May Collapse and Shut Off Vehicle

Dear Mr. Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NISSAN/ROGUE/2014-2020 NISSAN/ROGUE SPORT/2017-2022

Mfr's Report Date: February 16, 2023

NHTSA Campaign Number: 23V-093

Components:

ELECTRICAL SYSTEM:IGNITION:ANTI-THEFT:IMMOBILIZER/PROXIMITY:KEY/SENDER

Potential Number of Units Affected: 712,458

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain 2014-2020 Rogue and 2017-2022 Rogue Sport vehicles equipped with a jackknife style ignition key. The jackknife key may collapse into a folded position while driving.

Consequence:

Driver contact with a key in the collapsed position could inadvertently shut off the vehicle while driving, increasing the risk of a crash.

Remedy:

Owners are advised not to attach any accessories to their key and only use the key in the unfolded orientation until the remedy is available. Interim notification letters notifying owners of the safety risk are expected to be mailed March 17, 2023. A second letter will be mailed once the remedy is available. Once the remedy is available, dealers will insert a spacer into the key slot of the jackknife key, free of charge. Owners may contact Nissan's customer service at 1-800-867-7669. Nissan's number for this recall is R22C5.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DR

23V-093

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). Please explain how this defect may affect air bag deployment in certain crash situations.

AMENDED 573 REQUIRED.

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the affected component(s). If your company manufactured the component itself, then please state so in 573.

AMENDED 573 REQUIRED.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Nissan North America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

