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Sent on	02	17	2023	Expires on	04	07	2023
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Stop Sale/Safety Recall: 2023 CR-V Front Passenger Seat Frame
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DATE: February 17, 2023

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2023 CR-V Front Passenger Seat Frame

On February 16, 2023, American Honda notified NHTSA of a **stop sale** and **safety recall** for 98model year 2023 CR-V units due to improper manufacturing of the front passenger seat-back frame. In the event of a collision, the seat may not be able to properly restrain the occupant, increasing the risk of injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

During manufacturing, a small number of front passenger seat-back frames may have been improperly welded on one side. An improperly welded seat frame may not hold the seat in position during a collision preventing the occupant from being properly restrained.

REPAIR

Replace the front passenger seat-back frame.

PARTS

Parts are available through the normal parts ordering system.

TOOLS

There are no special tools needed for this recall.

SERVICE BULLETIN

Service Bulletin 23-018, *Safety Recall: 2023 CR-V Front Passenger Seat Frame* has posted to the Service Information System (SIS) as of February 17, 2023. It includes parts, repair, and warranty information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification by the end of March 2023.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.