
From: Suzuki Recall Resolution Team
Sent:
To:
Subject: [Sample]: URGENT SAFETY RECALL NOTICE AFFECTING YOUR SUZUKI VEHICLE

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FREE REPAIR
REPARACIÓN GRATIS
1.855.215.5335



URGENT SAFETY RECALL NOTICE

ADVISO DE RETIRO URGENTE DE SEGURIDAD



Schedule Your FREE Repair

Your %%Vehicle Year%% %%Vehicle Make%% %%Vehicle Model%% requires an extremely important front brake master cylinder safety recall repair that could affect its operational safety.

Schedule your free repair by calling our hotline:

1.855.215.5335

CALL NOW

Recall Notice Issued To:

%%First Name%% %%Last Name%%

Motorcycle Information:

%%Vehicle Year%% %%Vehicle Make%% %%Vehicle Model%%

If you no longer own the motorcycle please help us contact the new owner so he or she can get their motorcycle repaired as soon as possible.

**WHY DOES MY %%Vehicle Year%% %%Vehicle Model%%
NEED REPAIR?**

In certain conditions, a passage in the front brake master cylinder body that regulates fluid pressure may become blocked when the brake lever is released. If this occurs, the brake lever may require greater than normal travel in a subsequent application of the front brake. This can lead to extended stopping distances, **increasing the risk of a crash.**



SUZUKI WILL REPAIR YOUR VEHICLE FREE OF CHARGE.

Your Suzuki dealer will replace the front brake master cylinder body with a revised part. The new part has a revised brake fluid passage that will prevent this condition from occurring. The repair will take approximately one hour to perform, and there will be no charge to you for any recall-related parts or labor.

Suzuki Recall Resolution Team
1-855-215-5335

Special incentive for repair:

Customers who have the recall repair performed no later than August 31, 2023, are eligible for a \$100 gift card. To receive the gift card, have the recall repair performed by August 31, 2023, make a legible scan of

your completed service repair order, and send by email to: motorcyclecr@suz.com no later than September 15, 2023.

In the body of the email include your name, address, telephone number, and email address. Please allow 30-60 days to process. This incentive is only valid in the continental U.S.



Issued in Accordance with Federal Law.

Please visit [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls) for additional information.

This email was sent to %%emailaddr%% by suzuki@mysuzukiauto.com

Suzuki Recall Resolution Team

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