

From: Suzuki Care <Suzukicare@suz.com>

Sent: Friday, March 10, 2023 11:57 AM

To:

Subject: Hayabusa Safety Recall Campaign

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IMPORTANT SAFETY RECALL



Why did you get this email?

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2022 model-year Hayabusa motorcycles. According to our records, you own one of the motorcycles affected by this recall.

[CLICK HERE for the full Hayabusa Safety Recall letter](#)

What is the problem?

In certain conditions, a passage in the front brake master cylinder body that regulates fluid pressure may become blocked when the brake lever is released. If this occurs, the brake lever may require greater than normal travel in a subsequent application of the front brake. This can lead to extended stopping distances, increasing the risk of a crash.

What is Suzuki doing to solve the problem?

Your Suzuki dealer will replace the front brake master cylinder body with a revised part. The new part has a revised brake fluid passage that will prevent this condition from occurring. The repair will take approximately one hour to perform, and there will be no charge to you for any recall-related parts or labor.

What you should do.

To expedite the recall repair, set an appointment with your authorized Suzuki dealer who will then order the necessary parts, so they are at the dealership when you bring your motorcycle in for the repair. [Click here to read about Suzuki recommendations about riding your Hayabusa before the recall is performed.](#)

Special incentive for repair.

Customers who have the recall repair performed no later than August 31, 2023, are eligible for a **\$100 gift card**. [Click here to learn about how to claim your gift card.](#)

Who to contact if you experience problems.

Your Suzuki dealer can provide you the fastest response to your questions or concerns about this safety recall campaign. If you have any difficulty with this recall campaign, you may contact Suzuki Customer Service at (714) 572-1490 during the hours of 7:30 AM to 4:30 PM Pacific Time. Please have your vehicle identification number (VIN) ready when calling. [Click here to learn more about Recall Service Support for Hayabusa Customers.](#)

We apologize for any inconvenience this recall campaign causes you.

Your safety and your continued satisfaction with your Hayabusa motorcycle are important priorities to Suzuki.



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Hayabusa Safety Recall Campaign

Our mailing address is:

Suzuki Motor USA, LLC

PO BOX 1100

Brea, CA 92821-6722

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