

Select the date.

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Subject: Safety Recall: 23PBB – 2.1m Medium Duty Bendix Brake Pedal Plunger  
NHTSA: 23V087  
EXPIRATION DATE: NONE

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety exists in certain 2020 through 2023 Model Year 536, 537, and 548 chassis built from 6/16/2020 through 1/25/2023 and equipped with Bendix air brakes. The brake pedal plunger which connects the brake pedal to the brake valve may dislodge after the pedal is fully depressed, and rapidly released (side slip foot brake release).

If the plunger in the brake pedal assembly dislodges the driver may be unable to apply the service brakes, which may increase the risk of a crash. The risk of the brake plunger dislodging may be reduced by slowly releasing the service brakes and not allowing the pedal to release rapidly.

<b>What is the problem?</b>	The plunger dislodging in the brake pedal assembly may result in the driver being unable to apply the service brakes.
<b>What will your dealer do?</b>	Add a brake pedal retention device per the repair procedure.
<b>What should you do?</b>	Please contact your closest dealer to schedule this repair.

Peterbilt Motors Company has initiated this recall to remedy the issue with no charge to you. Your dealer will add a brake pedal retention device to the existing brake pedal assembly so that the pedal plunger remains in its proper place during braking events. Error! Reference source not found. Please contact your Peterbilt dealer to schedule an appointment for these services. To find your Peterbilt dealer, please visit the Dealer Locator at [www.Peterbilt.com](http://www.Peterbilt.com) or scan the QR code. When contacting your Peterbilt dealer, reference the Safety Recall number and the NHTSA number. This repair may take up to 1 hour of labor depending on dealer scheduling.

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact the Peterbilt Customer Experience Department at [PB.Tech.Pubs.Dept@paccar.com](mailto:PB.Tech.Pubs.Dept@paccar.com).

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to [PBDiv.Warranty.Docs@paccar.com](mailto:PBDiv.Warranty.Docs@paccar.com).

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Sincerely,



Michelle Ponsonby  
Director of Customer Experience  
Peterbilt Motors Company