

Safety Recall 23KWB: T280/T380/T480 Bendix Brake Pedal Plunger

[Edit](#) [Clone](#)

Number

23KWB / 23V087 / 2023-070

Supplier

Bendix

Description

Safety Recall 23KWB: T280/T380/T480 Bendix Brake Pedal Plunger

Date

2/17/2023

What's New

Safety Recall

Parts and repair procedures are now available. Kenworth has determined that a safety defect exists in certain Model Year 2021-2024 T280, T380, and T480 chassis with air brakes. The brake pedal plunger which connects the brake pedal to the brake valve may dislodge after the pedal is fully depressed, and rapidly released (side

slip foot brake release). If the plunger in the brake pedal assembly dislodges, the driver may be unable to apply the service brakes, which may increase the risk of a crash.

Introduction

It was observed on certain T280, T380, and T480 chassis with air brakes that the pedal plunger which connects the brake pedal to the brake valve, may become dislodged, when the pedal is fully depressed and released extremely rapidly (side slip foot brake release).

The plunger dislodging in the brake pedal assembly may occur without warning and result in the driver being unable to apply the service brakes, which may increase the risk of a crash.

Situation

4,209 (3,993 U.S. and 216 CAN) Model Year 2021-2024 T280, T380, and T480 chassis built between 06/17/2020 and 01/17/2023 with air brakes.

Resolution

Safety Recall

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select Campaign **23KWB** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the Campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for "Complete" next to the **23KWB** Campaign code prior to performing this repair.
4. Follow the attached procedures to install a brake pedal restraint.

Federal Law

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

There is no time or mileage limit for this recall. Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- **0.3 hours** labor to install brake pedal retainer. Use Quick Claim Code **23KWB**.
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed

first.

- File the claim within 14 days in accordance with Warranty Policy [CA009](#).

PRWS CLAIM CODING			
Campaign Code:	23KWB	Campaign Type	Safety Recall
Claim Category:	Truck	Repair Type	Proactive
Customer Concern Code	195	Causal Code	46
Corrective Action Code	14	Responsibility Code:	CampSupp
Failure Location	013-010-411	Causal Part	G90-1288
Supplier Code	01674AA	SRT Code	B23-07A 0.3 hrs Install brake pedal retainer per bulletin procedures

Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely

repaired and maintained.

Read all steps before beginning

Follow the steps in the attached [Procedures](#) document.

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1	G11-6557	Brake Pedal Retainer
2	HWC12713	Locking Hex Nut
2	R34-6002-08045RHLK	Mounting Bolts (M8x45mm)
As Needed	Locally Sourced	Cable Ties (to secure wiring harnesses near brake pedal)

Links

[Chassis List](#)

[US Final Letter](#)

[Canada Final Letter](#)

[Procedures](#)

Authored by: JB3

Revision History

05/03/2023: Updated Interim bulletin to include repair parts, procedures, and warranty information.