

Stacy L. Balzer Operating Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

February 13, 2023

## TO: All U.S. Ford and Lincoln Dealers

### SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice -Safety Recall 23S06

Certain 2022-2023 Model Year Bronco, Explorer, F-150, Mustang and 2023 Aviator Vehicles Equipped With 10 Speed Automatic Transmission Transmission Assembly Inspection

## AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
F150	2022-2023	Dearborn	09-Nov-2022 through 13-Jan-2023
F150	2022-2023	Kansas City	18-Nov-2022 through 12-Jan-2023
Mustang	2022-2023	Flat Rock	01-Dec-2022 through 05-Jan-2023
Aviator	2023	Chicago	15-Nov-2022 through 26-Jan-2023
Explorer	2022-2023	Chicago	13-Nov-2022 through 27-Jan-2023
Explorer	2023	Hangzhou	09-Dec-2022 through 26-Dec-2022
Bronco	2022-2023	Michigan	14-Nov-2022 through 12-Jan-2023

Affected vehicles are identified in OASIS and FSA VIN Lists.

# **REASON FOR THIS SAFETY RECALL**

In some of the affected vehicles, the transmission may contain a loose (extra) bolt introduced during the transmission assembly process quality review. A loose bolt inside the transmission could prevent the transmission from achieving park by blocking the park pawl from engaging the park gear, although the gear shifter position may indicate that the vehicle has been shifted to "PARK." Loss of the ability to secure the park pawl could result in unintended vehicle movement, increasing the risk of a crash or injury.

# SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers in the second quarter of 2023, when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

### **CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

### PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$26,315 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

#### **DEALER-OPERATED RENTAL VEHICLES**

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

## **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

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Stacy L. Balzer