OMB Control No.: 2127-0004

Part 573 Safety Recall Report

23V-070

Manufacturer Name: Ford Motor Company

NHTSA Recall No.: 23V-070

Manufacturer Recall No.: 23S06



Manufacturer Information:

Manufacturer Name: Ford Motor Company

Address: 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone: 1-866-436-7332

Population:

Number of potentially involved: 944 Estimated percentage with defect: 3 %

Vehicle Information:

Vehicle 1: 2022-2023 Ford F-150

Vehicle Type: LIGHT VEHICLES

Body Style: ALL Power Train: NR

Descriptive Information: Ford's team reviewed plant records to determine the population of affected parts.

The Ford process is capable of tracing transmission production to the vehicle in which the transmission is installed. A loose (extra) bolt may be present in the automatic transmission of affected vehicles. These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS)

database. 297 Ford F-150 vehicles are affected.

Production Dates: NOV 09, 2022 - JAN 13, 2023

VIN Range 1: Begin:

☐ Not sequential

| Vehicle 2: | 2022-2023 Ford M | Mustang | | |
|--|---|--|---|---|
| Vehicle Type : | LIGHT VEHICLES | | | |
| Body Style : | ALL | | | |
| Power Train : | NR | | | |
| Descriptive Information: | Ford's team reviewed plant records to determine the population of affected parts. The Ford process is capable of tracing transmission production to the vehicle in which the transmission is installed. A loose (extra) bolt may be present in the automatic transmission of affected vehicles. These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database. 27 Ford Mustang vehicles are affected. | | | |
| Production Dates: | DEC 01, 2022 - JAN | N 05. 2023 | | |
| | | , | | |
| VIN Range 1: | Begin: | NR | End: NR | ☐ Not sequential |
| | | NR | End: NR | ☐ Not sequential |
| Vehicle 3: | 2022-2023 Ford E | NR | End: NR | ☐ Not sequential |
| Vehicle 3 : Vehicle Type : | 2022-2023 Ford E LIGHT VEHICLES | NR | End: NR | ☐ Not sequential |
| Vehicle 3: | 2022-2023 Ford E LIGHT VEHICLES ALL | NR | End: NR | ☐ Not sequential |
| Vehicle 3: Vehicle Type: Body Style: Power Train: Descriptive Information: | 2022-2023 Ford E LIGHT VEHICLES ALL NR Ford's team review The Ford process which the transmi automatic transmi automatic transmi order. Informatio obtained by either local Ford or Linco | wed plant receis capable of tission is instalission of affecton as to the appropriate to the appropriate of the calling Ford's old dealer where the dealer were dealer version of the end on-line appropriate to the end on-line appropriate the end of the end | ords to determine the racing transmission p led. A loose (extra) be ted vehicles. These ve plicability of this action to toll-free line (1-866 to can obtain specific in Automotive Service Ir | Not sequential a population of affected parts. broduction to the vehicle in colt may be present in the chicles are not produced in VIN on to specific vehicles can best be -436-7332) or by contacting a information regarding the information System (OASIS) |

End: NR

NR

Vehicle Type: LIGHT VEHICLES

Body Style: ALL Power Train: NR

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database. 195 Ford Bronco vehicles are affected.

Production Dates: NOV 14, 2022 - JAN 12, 2023

Vehicle 5: 2023-2023 Lincoln Aviator

Vehicle Type: LIGHT VEHICLES

Body Style: ALL Power Train: NR

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database. 29 Lincoln Aviator vehicles are affected.

Production Dates: NOV 15, 2022 - JAN 26, 2023

Description of Defect:

Description of the Defect: The transmissions in affected vehicles may contain a loose (extra) bolt

introduced during the transmission assembly process' quality review. A loose bolt inside the transmission could prevent the transmission from achieving park by blocking the park pawl from engaging the park gear, although the gear shifter position may indicate that the vehicle has been shifted to "PARK."

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Loss of the ability to secure the park pawl could result in unintended vehicle

movement, increasing the risk of a crash or injury.

Description of the Cause: During a quality assurance review at the transmission plant, certain

transmissions were flagged for review, which included a re-assembly of the transmission. The transmission plant personnel performing the quality assurance review did not account for all bolts during assembly processes and inadvertently dropped or otherwise left a bolt loose inside the transmission.

Identification of Any Warning A check engine light may illuminate and drivers may hear grinding noises from

that can Occur: the transmission and poor transmission shift performance.

Involved Components:

Component Name 1: 10 Speed Automatic Transmission Assembly

Component Description: Automatic Transmission Assembly

Component Part Number: L1MP-7000-FD

Component Name 2: 10 Speed Automatic Transmission Assembly

Component Description: Automatic Transmission Assembly

Component Part Number: L1MP-7000-SB

Component Name 3: 10 Speed Automatic Transmission Assembly

Component Description: Automatic Transmission Assembly

Component Part Number: L1MP-7000-TB

Component Name 4: 10 Speed Automatic Transmission Assembly

Component Description: Automatic Transmission Assembly

Component Part Number: L1MP-7000-VB

Component Name 5: 10 Speed Automatic Transmission Assembly

Component Description: Automatic Transmission Assembly

Component Part Number: L1MP-7000-YA

Component Name 6: 10 Speed Automatic Transmission Assembly

Component Description: Automatic Transmission Assembly

Component Part Number: MB3P-7000-RD

Component Name 7: 10 Speed Automatic Transmission Assembly

Component Description: Automatic Transmission Assembly

Component Part Number: ML38-7000-EA

Supplier Identification:

Component Manufacturer

Name: Ford Motor Company

Address: 1 American Road

Dearborn Michigan 48126

Country: United States

Chronology:

January 2023:

On January 13, 2023, Ford's Critical Concern Review Group (CCRG) initiated an investigation into reports of unintended movement of two 2023 model year Bronco vehicles at the vehicle assembly plant. On January 11, 2023, assembly plant personnel reported that the two vehicles rolled forward with the gear selector in the park position. On January 12, 2023, the transmissions from the two vehicles were inspected and a loose (extra) bolt was found inside each transmission, preventing the park pawl from engaging the parking gear. The CCRG investigation identified one (1) related warranty report from December 30, 2022. In that report, the customer brought their 2022 model year Ford Explorer to the dealership for transmission-related failures. The vehicle had 29 miles on the odometer. The dealer found a loose bolt inside the transmission. The CCRG investigation further determined that all transmissions with a loose bolt had been subject to a repair process at the transmission assembly plant. Ford Engineering conducted vehicle tests to determine the effects of a loose bolt in the transmission. Additionally, Ford Engineering inspected quarantined transmissions and vehicles to identify the rate of occurrence and the correct build date range. Ford is aware of one warranty claim, received December 30, 2022. On February 3rd, 2023, Ford's Field Review Committee reviewed the concern and approved a field action. Ford is not aware of any reports of accidentsor injury related to this condition.

Description of Remedy:

Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle to a

Ford or Lincoln dealer to have their transmissions inspected and/or replaced. There will be no charge for this service. Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2021. The ending date for reimbursement eligibility is estimated to be May 24, 2023. Ford will forward a copy of the notification letters to dealers to the agency when

available.

from Recalled Component: transmission.

How Remedy Component Differs Remedy transmissions are manufactured without loose bolts inside the

Identify How/When Recall Condition Not required per 49 Part 573.

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: Notification to dealers is expected to occur on February 13, 2023. Mailing

of owner notification letters is

expected to begin February 27, 2023, and is expected to be completed by

March 03, 2023.

Planned Dealer Notification Date: FEB 13, 2023 - FEB 13, 2023 Planned Owner Notification Date: FEB 27, 2023 - MAR 03, 2023

^{*} NR - Not Reported