

U.S. Department of Transportation

# National Highway Traffic Safety Administration

February 13, 2023

Mr. Will Swindell Senior Engineer Nissan North America, Inc. P.O. Box 685001 Franklin, TN 37068

1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DR 23V-067

**Subject:** Driver's Side Air Bag Cover Emblem May Detach

Dear Mr. Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

NISSAN/ARMADA/2008-2011 NISSAN/FRONTIER/2008-2011 NISSAN/PATHFINDER/2008-2011 NISSAN/QUEST/2008-2009 NISSAN/TITAN/2008-2011 NISSAN/XTERRA/2008-2011

Mfr's Report Date: February 10, 2023

NHTSA Campaign Number: 23V-067

**Components:** 

AIR BAGS:FRONTAL

Potential Number of Units Affected: 404.690

## **Problem Description:**

Nissan North America, Inc. (Nissan) is recalling certain 2008-2011 Titan, Frontier, Xterra, Pathfinder, Armada, and 2008-2009 Quest vehicles. The resin emblem on the driver's air bag cover may develop cracks and detach during air bag deployment.

### **Consequence:**

A detached emblem can become a projectile during air bag deployment, increasing the risk of injury to vehicle occupants.

#### Remedy

The remedy is currently under development. Interim letters notifying owners of the safety risk are expected to be mailed April 10, 2023. Second letters will be mailed once the remedy is available. Owners may contact Nissan's customer service at 1-800-867-7669. Nissan's number for this recall is PC944/5/6/7/8/9.



#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

### Please ensure the following requirements are met:

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Nissan North America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

