

Defect / Noncompliance Information Report

(Section 573.6)

FL964

Date of Submission: February 9, 2023 (Amended March 6, 2023)

Manufacturer: Daimler Truck North America LLC
P.O. BOX 3849
Portland, Oregon 97208

Type of Report: ☒ **Safety Defect** ☐ **Non-Compliance**

Vehicle Information

Model Yr. Start: 2021 **Model Yr. End:** 2023

Make: Freightliner

Model: Coronado

Production Dates: **Begin:** 8/28/2020 **End:** 1/12/2023

Descriptive Information: *On certain vehicles equipped with a foldable upper bunk assembly, the mounting pivot bolt used to secure the upper bunk properly may not have been fully torqued to specification potentially allowing the bunk to come loose from one point of connection.*

Basis for Determination of the Recall Population: Freightliner Coronado's built between the production date ranges listed above equipped with the subject components.

Number potentially involved: 192

Estimated percentage of involved with defect: 100%

Defect / Noncompliance Description

For this Defect/Noncompliance:

Describe the defect or noncompliance:

On certain vehicles with a foldable upper bunk assembly, the mounting pivot bolt of the upper bunk may not have been fully torqued to spec to properly connect that mounting point.

Describe the safety risk:

A loose mounting pivot bolt may result in the upper bunk falling potentially injuring the occupant using the bottom bunk.

Identify any warning which can precede or occur:

Occupants will likely notice the insecure mounting when lifting or lowering the upper bunk, which is done with the vehicle stationary and thus not subject to road vibration.

If applicable, identify the manufacture of the defective or noncompliant component.:

Involved Components

Component Name: Upper bunk assembly

Component Description: BUNK ASSY-CORONADO,W/UPH

Component Part Number: A18-48852-000, A18-48852-001, A18-48852-002, A18-48852-003, A18-48852-004

Component's country of origin:

Business address: Lomas de los Nogales, 25630 Arteaga, Coahuila, Mexico

Business telephone number: +52 844 506 5699

Chronology of Defect / Noncompliance Determination

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision:

In late October, 2022 DTNA identified a warranty claim on an upper bunk assembly falling (albeit with no notice of injury nor death) and opened an preliminary investigation. In November, 2022, after identifying additional reports, DTNA opened an investigation to further review with its bunk suppliers. Investigative work continued through December and early to mid-January. In late-January, 2023 DTNA received a report back from the supplier identifying that the bolt may not have been properly torqued. At no time prior to this report did DTNA reasonably believe that the supplied bed assembly was out of specification. Promptly after receiving this notification, on February 1, 2023 DTNA decided to initiate a voluntary safety recall for vehicles equipped with the bunk assembly built with under torqued bolts.

Identify the Remedy

Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.

Vehicles will be updated with the correct bolts and torque. Repairs will be performed by Daimler Truck North America authorized service facilities. Details of the reimbursement plan will be included in the owner's notification letter.

Identify the Recall Schedule

Describe the recall schedule for notifications.:

Customer notification will be made by first class mail using Daimler Truck North America records to determine the customers affected.

Planned Dealer Notification Begin Date: 4/5/2023

Planned Dealer Notification End Date: 4/5/2023

Planned Owner Notification Begin Date: 4/5/2023

Planned Owner Notification End Date: 4/5/2023

Does DTNA plan to file inconsequentiality petition? ☐ Yes ☒ No

Manufacturer's identification code for this recall (if applicable): FL964

DTNA Representative;



Tiffani Torgeson
Manager, Compliance and Regulatory Affairs