

U.S. Department of Transportation

National Highway Traffic Safety Administration

February 13, 2023

Mr. Wesley Chestnut Shyft Group 41280 Bridge Street Novi, MI 48375 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107MR 23V-062

Subject: Software Error in Vehicle Control Module

Dear Mr. Chestnut:

This letter serves to acknowledge Shyft Group's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SPARTAN/K1/2022-2023 SPARTAN/K2/2022-2023 SPARTAN/K3/2022-2023 SPARTAN/K4/2022-2023

Mfr's Report Date: February 9, 2023

NHTSA Campaign Number: 23V-062

Components:

ELECTRICAL SYSTEM:SOFTWARE

Potential Number of Units Affected: 2,336

Problem Description:

Shyft Group is recalling certain 2022-2023 Spartan RV K1, K2, K3, and K4 motorhome chassis. A vehicle control module software error may cause loss of drive power or loss of key safety functions, such as loss of head lights or windshield wipers.

Consequence:

A sudden loss of drive power, or reduced visibility from a loss of head lights or windshield wipers can increase the risk of a crash.

Remedy:

Shyft Group will update the vehicle control module software, free of charge. Owner notification letters are expected to be mailed February 23, 2023. Owners may contact Shyft Group customer service at 1-800-237-7806. Shyft Group's number for this recall is 23-01.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



We have received Shyft Group's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Shyft Group's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

