

Part 573 Safety Recall Report

23V-061

Manufacturer Name : Forest River, Inc.

Submission Date : FEB 09, 2023

NHTSA Recall No. : 23V-061

Manufacturer Recall No. : 225-1601



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 12

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2022-2023 Forest River Inc. Coachmen Galleria Class B Recreational Vehicles

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant switched to using the subject Suburban two burner cooktop.

US Model and Quantity

2022 GALLERIA GAB24AM4X4 2

2022 GALLERIA GAB24FLM4X41

2023 GALLERIA GAB24QM 1

Total 4

Production Dates : JUL 27, 2022 - DEC 08, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2023-2023 Forest River Inc. Coachmen Beyond Class B Recreational Vehicles

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant switched to using the subject Suburban two burner cooktop.

US Model and Quantity

2023 BEYOND BYB22CAWD 2

2023 BEYOND BYB22DAWD 4

2023 BEYOND BYB22RBAWD 1

Total 7

Production Dates : JUL 27, 2022 - DEC 08, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2023-2023 Forest River Inc. Coachmen Nova Class B Recreational Vehicles
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : The scope was determined using manufacturing records of when the manufacturing plant switched to using the subject Suburban two burner cooktop.
US Model and Quantity
2023 NOVA NAB20RB 1
Total 1

Production Dates : JUL 27, 2022 -DEC 08, 2022
VIN Range 1 : Begin : NR End : NR ☐ Not sequential

Description of Defect :

Description of the Defect : According to the Recall Notice - 23E002 - received from Suburban: "Suburban Manufacturing has decided that a defect which relates to motor vehicle safety exists in SDS2 – 2 Burner cooktops that were installed in recreational vehicles. The internal aluminum burner tubes connecting the gas valves to the cook top burners can fracture from excessive vibration or shock experienced in recreational vehicles."
FMVSS 1 : NR
FMVSS 2 : NR
Description of the Safety Risk : According to the Recall Notice - 23E002 - received from Suburban: "The burner tube could crack resulting a leak of propane when the top burner gas valve is opened to use the appliance. If ignited the propane could result in a fire and/or explosion which could result in personal injury."
Description of the Cause : Unknown
Identification of Any Warning that can Occur : According to the Recall Notice - 23E002 - received from Suburban: None stated on the notice.

Involved Components :

Component Name 1 : 2 Bruner Cooktops
Component Description : 2 Burner Cooktops
Component Part Number : SDS2

Component Name 2 : Burner Tube

Component Description : Burner Tube

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : Suburban Manufacturing

Address : 676 Broadway St.
Dayton Tennessee 37321

Country : United States

Chronology :

On February 7, 2023, Forest River's Office of Corporate Compliance ("OCC") was made aware of a notice of recall the manufacturing plant received from a supplier. OCC opened a research item the same day.

On February 9, 2023, Forest River's Corporate Safety Committee was informed of this Equipment Pass Through Recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River, Coachmen or Suburban Dealer or Service Center will need to perform the remedy.

What is the Forest River Customer Service Phone Number? (574)
825-6307

What is the Suburban Customer Service Phone Number? (423) 775-2131
Ext 7101

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Coachmen Class B
Forest River, Inc.
Attn: WARRANTY MANAGER
PO Box 30
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : Unknown
Suburban Manufacturing
P: (423) 775-2131
676 Broadway St.
Dayton, TN 37321

Affected Component Part Number SDS2
Affected Component Name & Description - 2 Burner cooktops

Affected Component Part Number N/A
Affected Component Name & Description – Burner Tube

Identify How/When Recall Condition was Corrected in Production : Unknown

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAR 21, 2023 - MAR 21, 2023

Planned Owner Notification Date : MAR 21, 2023 - MAR 21, 2023

* NR - Not Reported