





GRID HEATER RELAY SAFETY RECALL 13A

MAR 2023

Grid heater relay parts were sent to dealers for use on 23MY trucks ONLY and cannot be used on any other model year vehicles. The recall instructions are clear: these parts cannot be used on anything other than 23MY trucks at this time – the claims will not pay; the recall will not clear; exceptions are not being made.

Please note these important items (from the Dealer Policy manual):

- “If a vehicle is delivered or returned to a customer without inspection and/or completed repair of a known open recall, the dealership will be entirely responsible for all legal consequences, including the defense and indemnity of FCA US, should an accident or other incident (such as a fire) allegedly occur as a result of a failure of that defect.”
- Additionally, “It is against federal law to deliver a new motor vehicle subject to an open safety or emissions recall. You must make repairs required by any recall on any new vehicle in your stock before you deliver it to a customer. If any affected new vehicle is delivered to a customer with a known open safety or emissions recall, the dealership will be entirely responsible for all legal consequences should an accident or other incident (such as a fire) allegedly occur as a result of that defect.”

  FIAT CHRYSLER AUTOMOBILES

Dealer Service Instructions for: (Revision 1) March 2023

Safety Recall 13A / NHTSA 23V-060
Intake Air Grid Heater Relay

NOTE: Floor Plan Reimbursement updated to 35 days.

Remedy Available

2023	(DJ)	Ram 2500 Pickup
2023	(D2)	Ram 3500 Pickup
2023	(DD)	Ram 3500 Cab Chassis
2023	(DP)	Ram 4500/5500 Cab Chassis

Remedy NOT Available

2021 – 2022	(DJ)	Ram 2500 Pickup
2021 – 2022	(D2)	Ram 3500 Pickup
2021 – 2022	(DD)	Ram 3500 Cab Chassis
2021 – 2022	(DP)	Ram 4500/5500 Cab Chassis

NOTE: This recall applies only to the above vehicles equipped with a 6.7L Cummins Engine (sales code ETN, ETL, ETM).

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

