



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 16, 2023

Ms. Karen Blaesser  
Sr. Manager - Campaign Administration & Execution  
Chrysler (FCA US, LLC)  
1000 Chrysler Drive  
Auburn Hills, MI 48326

NEF-107DM  
23V-060

**Subject:** Engine Compartment Fire

Dear Ms. Blaesser:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

RAM/2500/2021-2023  
RAM/3500/2021-2023  
RAM/4500/2021-2023  
RAM/5500/2021-2023

**Mfr's Report Date:** February 9, 2023

**NHTSA Campaign Number:** 23V-060

**Components:**

ELECTRICAL SYSTEM:WIRING:RELAYS/SOLENOIDS

**Potential Number of Units Affected:** 306,165

**Problem Description:**

Chrysler (FCA US, LLC) is recalling certain 2021-2023 Ram 2500, 3500, 3500 Cab Chassis, and 4500, 5500 Cab Chassis vehicles equipped with a Cummins 6.7L Turbo Diesel engine. An electrical short may occur in the heater grid relay with the ignition on or off.

**Consequence:**

An electrical short in the relay can result in an engine compartment fire with the ignition on or off, increasing the risk of injury.

**Remedy:**

Owners are advised to park outside and away from structures until the recall repair is complete. Dealers will replace the relay, free of charge. Owner notification letters are expected to be mailed March 31, 2023. Owners may contact FCA US, LLC customer service at 1-800-853-1403. FCA US, LLC's number for this recall is 13A. This recall is an expansion of recall number 21V-798.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Chrysler (FCA US, LLC)'s contact for this recall will be DeMara Magruder who may be reached by email at [demara.magruder@dot.gov](mailto:demara.magruder@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement