# IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle



BRP US, Inc. 10101 Science Drive Sturtevant, Wisconsin 53177 USA

«SERNR» «CMP\_NO» «NAME1» «NAME2» «STREET» «CITY» «REGION» «ZIP» «COUNTRY»

May 11, 2023

Re: Rearview mirrors lenses may dislodge - Decreased visibility

Dear BRP Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. BRP has decided that a defect related to motor vehicle safety exists in the following vehicles. As a result, BRP is conducting a safety recall.

Our records show that you own a potentially affected vehicle.

# What is the potential problem?

The rearview mirror lenses may dislodge from the housing. This can result in an increased risk of a crash due to the decreased visibility for the driver.

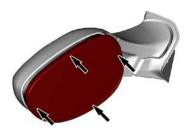
#### Which models are involved?

All Model Year 2022 and specific Model Year 2023 Can-Am® Spyder F3 and F3-S vehicles.

## What should you do?

- Contact immediately your authorized BRP Can-Am dealer and schedule an appointment to have the safety recall performed on your vehicle.
- The repair for Model Year 2023 is to inspect the mirror housing molding batch date and, if needed, to replace one or both of the mirror housing assemblies.
- For Model Year 2022, the repair is to replace both mirror housing assemblies.
- The procedure should take less than an hour.
- BRP will repair your vehicle at no cost.
- If you need to ride your vehicle before the repair, please proceed with the following steps before the ride:
  - Move each of the mirror lenses in the 4 axes until the end of the travel (left, right, up and down).
  - Adjust your mirrors
  - o Do not ride the vehicle, if a mirror lens has dislodged.

Ski-Doo Lynx Sea-Doo Can-Am Rotax Alumacraft Manitou Quintrex



- If you leased this vehicle:
  - Send a copy of this letter to the lessee within ten working days after the day you received this letter.
  - Do the same with any future letters about this safety recall.

If after contacting your dealer and the Customer Assistance Center you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153) or go to http://www.safercar.gov. The National Highway Traffic Safety Administration Campaign ID Number for this recall is **23V053**.

## What to do if you feel you have received this notice by mistake:

This notice was mailed to you according to the most current information we have available. If you no longer own this vehicle or some information regarding your name or address are incorrect, please contact BRP at your earliest convenience.

Your safety and continued satisfaction with our products is a priority for us. We apologize for any inconvenience this may cause you and remain committed to facilitating the process as much as we can.

Thank you for your immediate attention to this matter.

Sincerely,

### **BRP Customer Services Department**

If you have questions or need assistance, or to find the nearest authorized BRP dealer:

- Visit www.brp.com
- Or call: 1-888-272-9222

8:00 AM to 8:00 PM Eastern time 7 days a week.