

Part 573 Safety Recall Report

23V-049

Manufacturer Name : Winnebago Industries, Inc.**Submission Date :** FEB 03, 2023**NHTSA Recall No. :** 23V-049**Manufacturer Recall No. :** 773**Manufacturer Information :**

Manufacturer Name : Winnebago Industries, Inc.

Address : PO BOX 152
605 W. Crystal Lake Rd. Forest City IA
50436

Company phone : 1-641-585-3535

Population :

Number of potentially involved : 9,720

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2023 Winnebago Solis

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by identifying all Winnebago model coaches that were confirmed as being equipped with the Suburban SDS2 cook top installed.

Production Dates : DEC 17, 2019 - JAN 31, 2023

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2 : 2021-2023 Winnebago Travato

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by identifying all Winnebago model coaches that were confirmed as being equipped with the Suburban SDS2 cook top installed.

Production Dates : MAR 12, 2020 - JAN 30, 2023

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 3 : 2022-2023 Winnebago Ekko

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by identifying all Winnebago model coaches that were confirmed as being equipped with the Suburban SDS2 cook top installed.

Production Dates : FEB 10, 2021 - JAN 27, 2023

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Defect :

Description of the Defect : According to Suburban Manufacturing Company, “[t]he internal aluminum burner tubes connecting the gas valves to the cook top burners can fracture from excessive vibration or shock experienced through RV travel.”

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to Suburban Manufacturing Company, “[t]he burner tube could crack resulting a leak of propane when the top burner gas valve is opened to use the appliance. If ignited the propane could result in a fire and/or explosion which could result in personal injury.”

Description of the Cause : According to Suburban Manufacturing Company, “[t]he gas manifold at the control knobs can become loose over time due to excessive vibration. With excessive [vibration] the burner tubes can fail. Lab analysis of failed burner tubes indicate hardening of the aluminum burner tubes likely caused by repeated impact or the excessive vibration.”

Identification of Any Warning that can Occur : According to Suburban Manufacturing Company, “[t]he [operator] could possibly hear a louder than normal hissing sound or smell propane odor when the cooktop gas valve is turned to the ‘on’ position. The control knob of the cooktop could appear to be loose and become difficult to operate.”

Involved Components :

Component Name 1 : SDS2 - 2 Burner Drop In Cooktop

Component Description : 2 Burner Drop In Cooktop

Component Part Number : 3032AST

Supplier Identification :**Component Manufacturer**

Name : Suburban Manufacturing Company

Address : 676 Broadway

Dayton Ohio 37321

Country : United States

Chronology :

In or about March, 2022, Thor’s VSRC Office contacted Winnebago to request information concerning any “high

volume or irregular pattern of warranty claims” with the SDS2 cooktop. Winnebago reviewed warranty data and did not identify any high volume or irregular patterns with SDS2 warranty claims; this was reported back to Thor’s VSRC Office;

In or about April 2022, Winnebago identified social media posts from a customer referring to a cooktop concern,

In or about April 2022, Winnebago opened an investigation. As part of the investigation a new data analysis was initiated. The April 2022 investigation did not find any unreasonable risk to safety:

April 28, 2022, Suburban Manufacturing Co. issued recall 22E-035 specifically for Escape RV; Winnebago was not notified of this recall;

In or about August 2022, investigation reviews installation records from Winnebago assembly technicians and found no concern;

October 2022, Winnebago identified a social media post where a consumer had identified a propane gas leak on a Suburban SDS2 cook top which appeared to be consistent with issue described in 22E-035 recall. Winnebago attempted to get the suspect part returned, but was not able to do so. ;

In or about January 2023, Winnebago continued to search for and analyzed any claim or complaint concerning SDS2 cooktops;

In or about the middle of January 2023, a new data analysis was completed and five (5) total potentially related claims were identified. The claims ranged from late November 2020 to early April 2022. These claims were sent to Suburban for their review on January 18, 2022.

January 26, 2023 Suburban sent Winnebago notice that Winnebago was impacted by 22E-035 and Winnebago made a decision to file a recall for the Suburban Recall 23E-0020 as that appeared to be the correct recall number.;

February 2, 2023, after working with Suburban Manufacturing Company to determine scope of impacted units, Winnebago filed a notice of defect with NHTSA.

Description of Remedy :

Description of Remedy Program : According to Suburban Manufacturing Company’s Defect Information Report for 23E-0020, the remedy is still being evaluated at this time.

Suburban Manufacturing Company will remedy the issue at no charge to the customer.

How Remedy Component Differs from Recalled Component : According to Suburban Manufacturing Company’s Defect Information Report for 23E-0020, the remedy is still being evaluated at this time.

Identify How/When Recall Condition was Corrected in Production : According to Suburban Manufacturing Company’s Defect Information Report for 23E-0020, the remedy is still being evaluated at this time.

Recall Schedule :

Description of Recall Schedule : The recall schedule for notifications will follow the dates provided.

Planned Dealer Notification Date : FEB 10, 2023 - FEB 10, 2023

Planned Owner Notification Date : MAR 24, 2023 - MAR 24, 2023

* NR - Not Reported