

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS6430  
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 2, 2023

Subject: Stop Delivery Order for Upcoming Safety Recall N222368030  
Inadequate Fuel Pump Flow

Models: 2017-2019 Chevrolet Silverado 2500/3500  
2017-2019 GMC Sierra 2500/3500

To: All General Motors Dealers

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2017-2019 model year Chevrolet Silverado 2500/3500 and GMC Sierra 2500/3500 vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves these vehicles. The GM recall number is N222368030.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2017-2019 model year Chevrolet Silverado 2500/3500 and GMC Sierra 2500/3500 trucks with the diesel engine (RPO L5P) and the dual fuel tank (RPO N2N) configuration. In these vehicles, the rear fuel pump may not transfer adequate fuel to the front tank, which can cause a stall. A vehicle stall could increase the risk of a crash.

Parts are not currently available, but when parts are available, dealers will inspect the fuel tank and fuel pump module and replace them if damaged due to this condition. Dealers will add a vent hose to all recalled vehicles' rear tank assembly.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated for this upcoming recall on February 2, 2023. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

To identify involved vehicles in dealer used inventory, run an Open VIN Report or Field Action Initiation Report using Field Action Reports-GFAM within the Maxis Dealer Application in GlobalConnect.

**Frequently Asked Questions Document (FAQs)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall Please use this information as an aid to confidently answer customer concerns.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "02/02/2023" under Release Date and "Incomplete – Remedy Not Available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE  
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