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<b>From</b>	Brad Ortloff, Manager of Auto Campaigns and Recalls
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<b>Subject</b>	Stop Sale/Safety Recall: 2018-2022 Fit, HR-V Audio Unit Software Update
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DATE: February 3, 2023

TO: All Honda Sales, Service &amp; Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2018-2022 Fit, HR-V Audio Unit Software Update

On February 2, 2023, American Honda notified NHTSA of a **stop sale** and **safety recall** for certain 2018-2020 Fit and 2019-2022 HR-V vehicles to resolve audio unit issues which may cause the display screen to go blank. If this occurs, the rearview camera may not display, increasing the risk of a crash or injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

**BACKGROUND**

Due to an improper hardware circuit configuration, if the battery state of charge drops below 9V during cranking this may cause logic and/or timing mismatch in the display audio unit resulting in a blank display condition. In certain situations, the rearview camera may not display when shifting to reverse. This is a safety issue and noncompliant with Federal Motor Vehicle Safety Standards.

**REPAIR**

Update the audio unit software.

**SOFTWARE**

The software is available at launch.

**PARTS**

There are no parts needed for this recall.

**TOOLS**

There are no special tools needed for this recall.

**SERVICE BULLETINS**

Service Bulletins 23-004, *Safety Recall: 2019-2022 HR-V Audio Unit Software Update* and 23-005, *Safety Recall: 2018-2020 Fit Audio Unit Software Update*, have posted to the Service Information System (SIS) as of February 3, 2023. They include software, repair, and warranty information related to these recalls.

**CUSTOMER NOTIFICATION**

American Honda expects to begin customer notification by mid-March 2023.

## INTERACTIVE NETWORK

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.