



## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle,

June 07, 2023

### **SAFETY RECALL N763: Incorrectly Manufactured Cam Carrier**

#### **Vehicles Affected:**

**Range Rover, Range Rover Sport, Range Rover Velar  
Land Rover Discovery, Land Rover Defender.**

**Model Year: 2023**

**National Highway Traffic Safety Administration (NHTSA) Recall Number: 23V-044**

**Dear Land Rover Owner:**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect which relates to motor vehicle safety exists in certain Land Rover vehicles within the affected Vehicle Ranges listed above.

Your vehicle is included in this Recall action.



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#### **What is the reason for this program?**

Certain 2023 Model Year vehicles as listed above, which are equipped with 3.0L AJ20-P6 engines; the engine camshaft carrier oil gallery has not been fully drilled. As a result, the oil channel could be blocked, leading to accumulation of oil against the pressure control valve rubber membrane, and subsequently an external oil leak or increased oil carryover into the air intake system.

In the event of a blockage, oil can accumulate against the engine pressure control valve rubber membrane, and subsequently an external oil leak or increased oil carryover into the air intake system can occur. An external oil leak may lead to an engine bay fire.

#### **What will Land Rover and your authorized Land Rover retailer do?**

An authorized Land Rover retailer will inspect the engine cam carrier and where an incorrectly machined cam carrier is found, replace it with a correctly machined component. The Land Rover Retailer will perform one of the following inspection actions or repairs depending on the results of their diagnosis.

- Vehicles which PASS the inspection procedure will be released with no further action.
- Vehicles with less than 500 miles, which FAIL the inspection procedure will receive a replacement engine camshaft carrier.
- Vehicles with 500 miles or more, which FAIL the inspection procedure and DO NOT display signs of excessive oil consumption and DO NOT have an oil pressure warning lamp illuminated on the instrument panel cluster, will receive a new engine camshaft carrier, catalytic converter, gasoline particulate filter and exhaust oxygen sensors.
- Vehicles with 500 miles or more, which FAIL the inspection procedure and DO display signs of excessive oil consumption and DO have an oil pressure warning lamp illuminated on the instrument panel cluster will receive a new engine with a new engine camshaft carrier together with a new catalytic converter, gasoline particulate filter and exhaust oxygen sensors.

There will be no charge to owners for this action under this Program.

**What should you do?**

Please contact your preferred authorized Land Rover retailer without delay and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the work required under Program Code 'N763'.

**How long will it take?**

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers. The work is expected to take approximately 30 minutes for an inspection and between 1 and 2 days for vehicles that require an engine repair or replacement. Your retailer can provide you with a better estimate of the overall time for the service visit.

If your vehicle has 500 miles or more and fails the inspection procedure, some of the engine and exhaust system replacement parts required are not yet available. If your vehicle fails the initial inspection procedure the retailer will need to retain your vehicle under their control until all repairs are complete. Please discuss any alternative transportation requirements with your Retailer.

**Attention Leasing Agencies:** If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten (10) days.

**Moved or no longer own this Land Rover vehicle?**

If you are no longer the owner of this vehicle, Land Rover would appreciate the name and address of the new owner (if known); please fill out and return the enclosed return postage-paid card.

**What should you do if you have further questions?**

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your retailer cannot address, please contact the Land Rover Customer Relationship Center at **1-800-637-6837, Option 9**, and one of our representatives will be happy to assist you.

You may also contact us by email using the following address: [lrweb2@jaguarlandrover.com](mailto:lrweb2@jaguarlandrover.com). Please include your full name, address, and VIN of your vehicle in your email.

**If you have the need to contact Land Rover by mail, please use the following address:**

Jaguar Land Rover North America, LLC  
ATTN: Customer Relationship Center  
100 Jaguar Land Rover Way  
Mahwah, NJ 07495

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., S.E.,  
Washington, D.C., 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Land Rover appreciates your confidence in our product and wish to do everything we can to retain that confidence. We recognize this service visit may be an inconvenience to you. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this program.

Sincerely,



**Thomas Giese**  
Director, Technical Services - MA-43  
Customer Service