

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6431
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 2, 2023

Subject: N222393410 - Safety Recall
Half Shaft Separation from Transmission

Models: 2023 Cadillac XT5
2023 GMC Acadia

To: All General Motors Dealers

General Motors is releasing Safety Recall N222393410 today. The total number of U.S. vehicles involved is approximately 10. Please see the attached bulletin for details.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated February 2, 2023. A list of vehicles in dealer inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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