| From: | Broadcast Messaging System | |
|----------|---|--|
| То: | DL-BMS Message Monitors | |
| Subject: | BMW Recall 23V-xxx: Side Air bag Cover (Rear Seats) | |
| Date: | Thursday, January 26, 2023 11:32:23 AM | |

| Publish Date: From: Expiration Date: | January 26, 2023 DCSnet Message Technical Service Urgent Urgent | | |
|--|--|--|--|
| Subject: | BMW Recall 23V-xxx: Side Air bag Cover (Rear Seats) | | |
| | BMW AG is conducting a Voluntary Safety Recall (effective January 26, 2023) on certain Model Year 2023 BMW 2 Series Coupe and M2 models that were produced between October 24, 2022 and January 17, 2023. | | |
| | The side air bag cover panel on the rear seats may not have been produced to specifications by the supplier. In certain crashes where side air bag deployment is warranted, the cover panel may break. If this happens, then the side air bag may not deploy as intended, which could increase the risk of injury. | | |
| | The Recall Notice and Q&A have been attached for further information. | | |
| | The bulletin will be updated when additional information becomes available. | | |
| | Sincerely, Technical Service | | |
| Attachments: | B520123 Recall Notice[1674749572992].pdf B520123[1674749572992].pdf B520123_23V-xyz-G42-G87-SideAirBagCover-FAQ-(26Jan2023) [1674749572992].pdf B520123[1674749572992].pdf B520123_23V-xyz-G42-G87-SideAirBagCover-FAQ-(26Jan2023) [1674749572992].pdf B520123_23V-xyz-G42-G87-SideAirBagCover-FAQ-(26Jan2023) [1674749572992].pdf B520123_23V-xyz-G42-G87-SideAirBagCover-FAQ-(26Jan2023) [1674749572992].pdf | | |
| Recipients: | BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel BMW Passenger Cars, CC-All | | |
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SIB 52 01 23

RECALL 23V-XXX: SIDE AIR BAG COVER (REAR SEATS)

2023-01-26

| E-Series | Model Description | Production Date | | |
|-----------------|-------------------|-------------------------------------|--|--|
| G42 | 2 Series Coupe | October 24, 2022 – January 17, 2023 | | |
| G87 | M2 | November 1, 2022 – January 16, 2023 | | |

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. Tomorrow, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective January 26, 2023) on certain Model Year 2023 BMW 2 Series Coupe and M2 models that were produced between October 24, 2022 and January 17, 2023.

The side air bag cover panel on the rear seats may not have been produced to specifications by the supplier. In certain crashes where side air bag deployment is warranted, the cover panel may break. If this happens, then the side air bag may not deploy as intended, which could increase the risk of injury.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

picture_as_pdf B520123_23V-xyz-G42-G87-SideAirBagCover-FAQ-(26Jan2023).pdf picture_as_pdf B520123 Recall Notice.pdf 1/26/23, 2:50 PM

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-xxx: Side Air Bag Cover (Rear Seats) – B52 01 23

BMW AG is conducting a Voluntary Safety Recall (effective January 26, 2023) on certain Model Year 2023 BMW 2 Series Coupe and M2 models that were produced between October 24, 2022 and January 17, 2023.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall 23V-xyz Side Air Bag – Rear Seats Model Year 2023 BMW 2 Series Coupe, M2 Issue Date: 01/26/2023

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall? Model Year 2023 BMW 2 Series Coupe and M2 models in the US are potentially affected.

Q2. What is the specific issue?

The side air bag cover panel on the rear seats may not have been produced to specifications by the supplier. In certain crashes where side air bag deployment is warranted, the cover panel may break. If this happens, then the side air bag may not deploy as intended, which could increase the risk of injury.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models / vehicles have a side air bag cover that was produced to specifications by the supplier.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit <u>bmwusa.com/recall</u>. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at <u>bmwusa.com/dealer</u>.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at <u>www.bmwusa.com/myBMW</u>. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit <u>bmwusa.com/recall</u> and click on "Manage recall notices and contact information".

Q7. How will my vehicle be remedied?

The side air bag cover panel will be replaced for <u>free</u> and should take about one hour.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit <u>bmwusa.com/recall</u>.