

IMPORTANT SAFETY RECALL

Roof Moldings

This notice applies to your 202X Hyundai [Model] vehicle, VIN: XXXXXXXXXXXXXXXXXXXX

This is an important Safety Recall.

- Failure to complete this recall repair could lead to a detached roof molding, which could increase the risk of a crash.
- The recall procedure will be performed on your vehicle at **NO CHARGE** to you.
- Hyundai recommends contacting your preferred dealer and scheduling an appointment in advance to avoid any inconvenience. To locate your nearest Hyundai dealer and schedule your appointment please visit:

www.hyundaiusa.com/campaign241

Dear <FirstName LastName,>

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect, which relates to motor vehicle safety, exists in certain **2022 Model Year Tucson and 2022 – 2023 Model Year Santa Cruz vehicles**. To ensure the safety of its vehicles for Hyundai customers, we are initiating Safety Recall 241 to repair a condition involving the roof moldings on these vehicles in the U.S. Our records indicate that your vehicle is affected by this recall.

What is the problem?

The roof moldings in the subject vehicles may detach during operation due to insufficient retention between the roof flange and mounting clips. A detached roof molding could create a road hazard for other vehicles, increasing the risk of a crash.

What will Hyundai do?

Your Hyundai dealer will inspect and replace, or secure the roof moldings, if necessary. This procedure will be performed at **NO CHARGE** to you.

What should you do?

Please contact your nearest Hyundai dealer to schedule this procedure.

The actual time required to perform this procedure on your vehicle will take less than one hour, however, your vehicle may be needed longer. To find your Hyundai dealer to schedule an appointment:

- Visit www.hyundaiusa.com/dealer-locator and enter your zip code to locate a nearby Hyundai dealer.
- Scan QR code shown at right with your smartphone camera to access the online Hyundai dealer locator.
- Contact Hyundai Motor America at 1-855-371-9460 and select Option 3 for the Dealer Locator.



- When calling, please have available the last 8 characters of your VIN (written in **bold** characters at the top of this notice).

Additional information

If you believe that the dealer or Hyundai has failed or is unable to remedy the defect without charge, or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

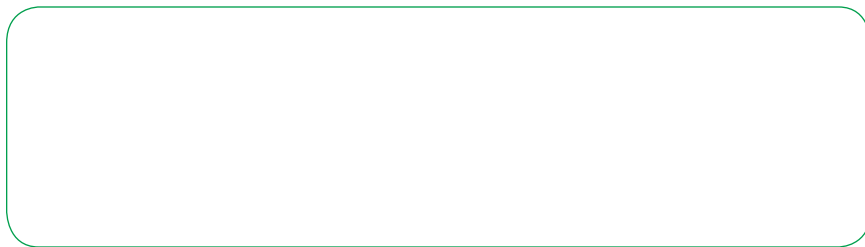
Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

Hyundai Motor America



Hyundai Motor America
P.O. Box 20839
Fountain Valley, CA 92728-9937

NHTSA Recall Number: 23V-038
Hyundai Recall Number: 241



IMPORTANT SAFETY RECALL

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Do you want to learn more about this Safety Recall and schedule your appointment?

To learn more about this safety recall, including the remedy repair, and other commonly asked questions, and how best to schedule your appointment, please visit:

www.hyundaiusa.com/campaign241

Have you previously paid for this repair?

If you have previously paid for a repair that addresses the issue described in this letter, you may be eligible for a reimbursement. Use the link shown below to submit your reimbursement request, or to obtain additional information, call **1-855-371-9460**.

<https://owners.hyundaiusa.com/content/myhyundai/us/en/contact-us/campaign.html>

No longer own this vehicle?

You received this notification because U.S. federal regulations require automotive manufacturers to notify last known owners of recalled vehicles based on current owner records. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

QR codes for easy access

You can easily connect with Hyundai Motor America via web-page or phone call by pointing your smartphone camera (or QR code reader app) at the QR code(s) below. Then select the link that will be displayed on your phone.

To Schedule Appointment:



To Call Hyundai:



Reimbursement Request:

