

# Part 573 Safety Recall Report

# 23V-038

**Manufacturer Name :** Hyundai Motor America**Submission Date :** JAN 31, 2023**NHTSA Recall No. :** 23V-038**Manufacturer Recall No. :** 241**Manufacturer Information :**

Manufacturer Name : Hyundai Motor America

Address : 10550 Talbert Avenue

Fountain Valley CA 92708

Company phone : 800-633-5151

**Population :**

Number of potentially involved : 16,104

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2022-2022 Hyundai Tucson

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

**Descriptive Information :** The subject population includes 5,576 model year 2022 Hyundai Tucson vehicles produced on the specified dates by Hyundai Motor Manufacturing Alabama ("HMMA") for sale in the U.S. market.

Production Dates : FEB 03, 2021 - SEP 25, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2022-2023 Hyundai Santa Cruz

Vehicle Type : LIGHT VEHICLES

Body Style : PICKUP TRUCK

Power Train : GAS

**Descriptive Information :** The subject population includes 10,528 model year 2022-2023 Hyundai Santa Cruz vehicles produced on the specified dates by Hyundai Motor Manufacturing Alabama ("HMMA") for sale in the U.S. market.

Production Dates : JUN 08, 2021 - AUG 10, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :**

**Description of the Defect :** The roof moldings in the subject vehicles may detach during operation due to insufficient retention between the roof flange and mounting clips.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A detached roof molding could create a road hazard for other vehicles, increasing the risk of a crash.

Description of the Cause : Insufficient retention between the roof body flange and roof molding mounting clips.

Identification of Any Warning that can Occur : a. Visible lifting or misalignment of the roof moldings  
b. Wind noise and/or noise from the roof area

## Involved Components :

Component Name 1 : CLIP-ROOF GARNISH MTG

Component Description : Roof molding mounting clip for Tucson

Component Part Number : 87236-N9000, 87246-N9000, 87235-N9000

Component Name 2 : CLIP-ROOF GARNISH MTG

Component Description : Roof molding mounting clip for Santa Cruz

Component Part Number : 87236-K5100, 87246-K5100, 87235-K5100

## Supplier Identification :

### Component Manufacturer

Name : Keumgang

Address : 916-68, Soto-ri

Sangbuk-Myeon Yangsan-si, Gyueongsangnam-do Foreign States 50801

Country : Korea, Republic of

## Chronology :

Please see Attachment A for the requested chronology of events leading up to the defect decision.

## Description of Remedy :

Description of Remedy Program : All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Hyundai dealer to inspect and secure/replace the roof moldings, if necessary. This remedy will be offered at no cost to owners for all affected vehicles, regardless of whether the affected vehicles are still covered under Hyundai's New Vehicle Limited Warranty. Additionally, Hyundai will provide owners of affected vehicles reimbursement for out-of-pocket expenses incurred to obtain a remedy for the recall condition in accordance with the reimbursement plan submitted to NHTSA on February 24, 2022.

How Remedy Component Differs from Recalled Component : The remedy mounting clips have been improved to maintain retention of the roof moldings.

Identify How/When Recall Condition was Corrected in Production : For Hyundai Tucson vehicles, redesigned mounting clips providing improved molding retention were fully implemented by HMMA by September 25, 2021. For Hyundai Santa Cruz vehicles, the roof flanges were redesigned for improved molding retention and fully implemented by August 10, 2022.

## Recall Schedule :

Description of Recall Schedule : Dealers and owners will be notified in accordance with the listed dates.

Planned Dealer Notification Date : APR 01, 2023 - APR 01, 2023

Planned Owner Notification Date : APR 01, 2023 - APR 01, 2023

\* NR - Not Reported