



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 2, 2023

Mr. Cole Stutz  
Hyundai Motor America  
10550 Talbert Avenue  
Fountain Valley, CA 92708

NEF-107ES  
23V-038

**Subject:** Roof Moldings May Detach

Dear Mr. Stutz:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HYUNDAI/SANTA CRUZ/2022-2023  
HYUNDAI/TUCSON/2022

**Mfr's Report Date:** January 31, 2023

**NHTSA Campaign Number:** 23V-038

**Components:**

STRUCTURE:BODY:ROOF AND PILLARS  
STRUCTURE:CRITICAL FASTENERS

**Potential Number of Units Affected:** 16,104

**Problem Description:**

Hyundai Motor America (Hyundai) is recalling certain 2022 Tucson and 2022-2023 Santa Cruz vehicles. The roof moldings may detach.

**Consequence:**

A detached roof molding could become a road hazard, increasing the risk of a crash.

**Remedy:**

Dealers will inspect and replace, or secure the roof moldings, as necessary, free of charge. Owner notification letters are expected to be mailed April 1, 2023. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 241.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Hyundai Motor America's contact for this recall will be Emily C. Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement