OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 23V-036

**Manufacturer Name:** Lion Electric Company

NHTSA Recall No.: 23V-036

Manufacturer Recall No.: NR



#### **Manufacturer Information:**

Manufacturer Name: Lion Electric Company

Address: 921, chemin de la Riviere-du-Nord

Saint-Jerome, Quebec, Canada 00 J7Y

5G2

Company phone: 1-855-546-6706

# **Population:**

Number of potentially involved : 14 Estimated percentage with defect : 100 %

#### **Vehicle Information:**

Vehicle 1: 2019-2023 Lion LionC

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style: OTHER

Power Train: HYBRID ELECTRIC

Descriptive Information: We have determined the number of impacted vehicles with our database, and these

are all lionC vehicles sold in the United States.

Production Dates: JAN 01, 2019 - OCT 03, 2022

VIN Range 1 : Begin : NR End : NR Not sequential

#### **Description of Defect:**

Description of the Defect: The rubber mounts used to absorb the vibrations generated by the main

hydraulic pump on the LionCs are showing premature wear, which could lead

to improper pump mounting.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: A pump with a poor attachment to the structure would increase the risk of

loss of steering assist or loss of high voltage to the vehicle. The secondary pump ensures the braking capability of the vehicle. Loss of steering assist or

loss of high voltage would increase the risk of a crash.

Description of the Cause: NR Identification of Any Warning NR

that can Occur:

#### **Involved Components:**

Component Name 1: Rubber mount

Component Description: rubber vibration dampener

Component Part Number: 14802721\_00

### **Supplier Identification:**

#### **Component Manufacturer**

Name: NR

Address: NR

NR

Country: NR

#### **Chronology:**

- September 22, 2022: Discovery of broken supports in service.
- September 2022 to January 2023: Technical investigation.
- January 23, 2023: Confirmation of defect against Motor Vehicle Safety Regulations and approval of recall proposal by Lion Electric's Safety Committee.
- To this day, the rubber mounts were replaced on two different vehicles. There is no other warranty claim raised by the customers related to this issue.

## **Description of Remedy:**

Description of Remedy Program: First, a notice will be sent to the owners of the impacted vehicles advising

them of the defect and the precautions to take regarding their vehicle. Lion will then contact each customer to determine a date of intervention where a team of technicians will be dispatched to remove the rubber

mounts.

All costs will be covered by the Lion Electric Company under the warranty

program.

How Remedy Component Differs The recalled component is removed but will not be replaced with a

from Recalled Component: remedy component.

Identify How/When Recall Condition As a first precaution, the rubber mounts were removed from production as was Corrected in Production: of October 3rd 2022. Further investigation confirmed the necessity of removing the rubber mount and also confirmed that the rubber mount is not necessary to support the main hydraulic pump.

#### **Recall Schedule:**

Description of Recall Schedule: We don't have any dealer to notify.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: FEB 13, 2023 - FEB 14, 2023

\* NR - Not Reported