

APA1 Recall Campaign - Replacing additional pump

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ID Number	APA1
Models	Panamera (971)
Model Years	2017-2021
VIN List	Attached
Number of Affected VINs	22,467
Issue Description	<p>On the affected vehicles, there is a possibility of humidity ingress into the external coolant pump for the climate control system. This could cause a short circuit and, in some instances, thermal damage. This can occur even after the vehicle is turned off, if the engine residual heat function is activated by operator by pressing the AUTO-REST button on the central control panel.</p> <p>Out of an abundance of caution, customers are advised to park their vehicles outdoors until their vehicles are remedied.</p>
What Dealers Should do?	Please arrange for customer vehicles to have the campaign carried out as soon as possible.
What will Porsche do?	Vehicles will have the remedy performed once it is available.
TI Number	TI to be released at a later date.
Customer Letter	To be posted as a later date.
Customer Reactive Statement	Our highest priority is the safety of our cars. We have identified an issue on certain 2017-2021 Panamera models (excluding PHEV models). On the affected vehicles, there is a possibility of humidity ingress into the external coolant pump for the climate control system. This could cause a short circuit and, in some instances, thermal damage. This can occur even after the vehicle is turned off, if the engine residual heat

function is activated by operator by pressing the AU-TO-REST button on the central control panel.

Customers will be promptly notified so that Porsche dealers can replace the external coolant pump and related connection. The recall remedy is free. **Out of an abundance of caution, customers will be advised to park their vehicles outdoors until their vehicles are remedied.**

Attachments

1. [VIN_List_Report_APA1_2023-02-10_V2.xlsx](#)