



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

January 31, 2023

Jim Moore
Manager of In-Use Vehicle Conformity
Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354

NEF-107DR
23V-033

Subject: External Coolant Pump May Short Circuit

Dear Jim Moore:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/PANAMERA/2017-2021
PORSCHE/PANAMERA 4/2017-2021
PORSCHE/PANAMERA 4 EXECUTIVE/2018-2021
PORSCHE/PANAMERA 4 SPORT TURISMO/2018-2020
PORSCHE/PANAMERA 4S/2017-2021
PORSCHE/PANAMERA 4S EXECUTIVE/2017-2021
PORSCHE/PANAMERA 4S SPORT TURISMO/2018-2021
PORSCHE/PANAMERA GTS/2019-2021
PORSCHE/PANAMERA GTS SPORT TURISM/2019-2020
PORSCHE/PANAMERA TURBO/2017-2020
PORSCHE/PANAMERA TURBO EXECUTIVE/2017-2020
PORSCHE/PANAMERA TURBO S/2021
PORSCHE/PANAMERA TURBO S EXECUTIV/2021
PORSCHE/PANAMERA TURBO SPORT TURI/2018-2020

Mfr's Report Date: January 27, 2023

NHTSA Campaign Number: 23V-033

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 24,467

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling certain 2017-2021 Panamera, Panamera 4, Panamera GTS and Panamera Turbo vehicles. Please see the recall report for a complete list of specific model names and model years. Humidity may enter the external coolant pump for the climate control system and cause an electrical short circuit.

Consequence:

An electrical short circuit increases the risk of a vehicle fire.

Remedy:

Dealers will replace the external coolant pump and inspect and replace the plug-in connection, if necessary, free of charge. Owner notification letters are expected to be mailed March 27, 2023. Owners may contact Porsche's customer service at 1-800-767-7243. Porsche's number for this recall is APA1.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Porsche Cars North America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement