CUSTOMER SERVICE JAGUAR LAND ROVER

## RECALLS N742 & H421- MINIMUM SOUND REQUIREMENT NON-COMPLIANCE

SAFETY RECALL H421 N742 MINIMUM SOUND REQUIREMENT NON-COMPLIANCE	
AFFECTED MODELS	20-21MY Range Rover PHEV and 20-22MY RR Sport PHEV 21-22MY I-PACE USA Models.
VOLUME AFFECTED	JAG US 1,072 LR US 868
REPAIR	A concern has been identified on certain PHEV AND BEV vehicles as listed above where the sound level emitted for a static vehicle when in reverse gear does not meet the minimum sound requirement as detailed in regulation. Retailers are to perform an audio amplifier module update to correct the non-compliance.
REPAIR TIME	0.2 hrs +DIDO
CAMPAIGN LAUNCH	February 20th, 2023
Notes	Affected USA I-PACE population includes WAYMO vehicles. Waymo are responsible for completing the software update on this fleet.  Affected new vehicles in retailer stock should be held and must not be sold until the repair is completed.