

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 23V-xxx: Vehicle Sound Generator
Date: Thursday, January 19, 2023 11:35:56 AM

Publish Date: January 19, 2023
From: Technical Service
Expiration Date: February 2, 2023

DCSnet Message
Urgent



Subject: **BMW Recall 23V-xxx: Vehicle Sound Generator**

BMW AG is conducting a Voluntary Non-Compliance Recall (effective January 19, 2023) on certain Model Year 2022 - 2023 BMW i4 and iX vehicles that were produced between November 11, 2021 and December 22, 2022.

Potentially affected vehicles may not generate the external artificial sound at low vehicle speeds, e.g., while slowing down at an intersection, and therefore may not meet a Federal requirement.






The Recall Notice and Q&A have been attached for further information.

Software is expected to be available sometime in February. The bulletin will be updated when additional information becomes available.

B65 06 23: I20
B65 07 23: G26

Sincerely,
Technical Service

Attachments:

-  [23V-xyz-FAQ-\(19Jan2023\)\[1674145007036\].pdf](#)
-  [B650623 Recall Notice\[1674145007036\].pdf](#)
-  [B650623_I20\[1674145007036\].pdf](#)
-  [B650723 Recall Notice\[1674145007036\].pdf](#)
-  [B650723_G26\[1674145007036\].pdf](#) [23V-xyz-FAQ-\(19Jan2023\)\[1674145007036\].pdf](#)
- [B650623 Recall Notice\[1674145007036\].pdf](#)
- [B650623_I20\[1674145007036\].pdf](#)
- [B650723 Recall Notice\[1674145007036\].pdf](#)
- [B650723_G26\[1674145007036\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW i, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All



SIB 65 06 23

2023-01-19

RECALL 23V-XXX: VEHICLE SOUND GENERATOR

MODEL

E-Series	Model Description	Production Date
I20	iX Sports Activity Vehicle	January 13, 2022 – December 21, 2022

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. Tomorrow, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall (effective January 19, 2023) on certain Model Year 2022 - 2023 BMW iX SAV vehicles that were produced between January 13, 2022 and December 21, 2022.

Potentially affected vehicles may not generate the external artificial sound at low vehicle speeds, e.g., while slowing down at an intersection, and therefore may not meet a Federal requirement.

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Software is expected to be available sometime in February. The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture_as_pdf B650623_23V-xyz-FAQ-\(19Jan2023\).pdf](#)

[picture_as_pdf B650623 Recall Notice.pdf](#)

NON-COMPLIANCE RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-xxx: Vehicle Sound Generator – B65 06 23

BMW AG is conducting a Voluntary Non-Compliance Recall (effective January 19, 2023) on certain Model Year 2022 - 2023 BMW iX SAV vehicles that were produced between January 13, 2022 and December 21, 2022.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Non-Compliance Recall
23V-xyz
Vehicle Sound Generator
Model Year 2022-2023
BMW i4, iX SAV
Issue Date: 01/19/2023

- Q1. Which BMW Group models in the US are potentially affected by this Non-Compliance Recall?**
Model Year 2022-2023 BMW iX and i4 models in the US are potentially affected.
- Q2. What is the specific issue?**
Potentially affected vehicles may not generate the external artificial sound at low vehicle speeds, e.g., while slowing down at an intersection, and therefore may not meet a Federal requirement.
- Q3. Why are other models / vehicles not included in this Non-Compliance Recall?**
Other models have been programmed with software according to specifications.
- Q4. Can I continue to drive my vehicle?**
Yes. However, when you are notified by BMW of this Non-Compliance Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Non-Compliance Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**
- Q5. How did BMW Group become aware of the issue?**
BMW Group became aware of the issue through its quality control procedures.
- Q6. How will I be informed of this Non-Compliance Recall?**
Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).
- To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners should visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on **“Manage recall notices and contact information”**.
- Q7. How will my vehicle be remedied?**
The vehicle will receive a software programming update for free and will take approximately one hour.
- Q8. Do I have to wait for BMW to contact me to have the remedy performed?**
Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).



SIB 65 07 23

2023-01-19

RECALL 23V-XXX: VEHICLE SOUND GENERATOR

MODEL

E-Series	Model Description	Production Date
G26	i4 Gran Coupe	November 11, 2021 – December 22, 2022

AFFECTED VEHICLES

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SITUATION

BMW AG is conducting a Voluntary Non-Compliance Recall (effective January 19, 2023) on certain Model Year 2022 - 2023 BMW i4 vehicles that were produced between November 11, 2021 and December 22, 2022.

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Vehicle Sound Generator
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BMW i4, iX SAV
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- To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners should visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on **“Manage recall notices and contact information”**.
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